



Aghorekamini Prakashchandra Mahavidyalaya



FEEDBACK ANALYSIS

SESSION 2018-19





AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

(ESTD.-1959)

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Feedback is an essential element of the learning process. IQAC makes it a tradition to mandatorily collect feedback on various curricular aspects, teaching-learning, evaluation and infrastructure from different stakeholders such as the Students, Teachers, Alumni and Parents using structured proforma through feedback committee in offline mode. The committee collects the feedback and submits it to the IQAC. The feedback collected from the individual has been analyzed by the IQAC and necessary action has been taken for the development of curriculum, teaching-learning process and infrastructure.

Objective

The objective of taking feedback from different stakeholders such as the Students, Teachers, Alumni and Parents is to determine the satisfaction levels of them and identify scopes for the institution's betterment.

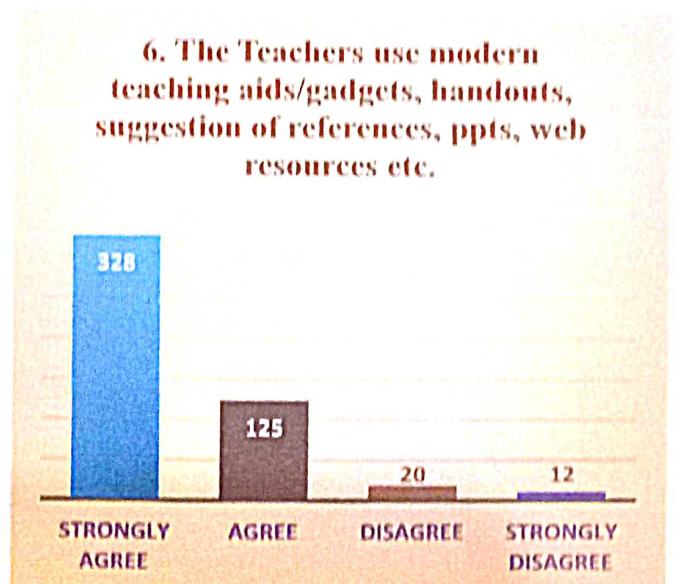
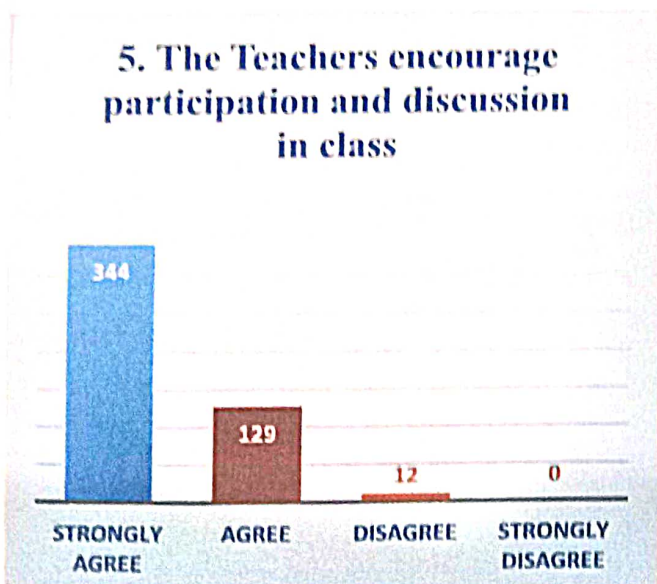
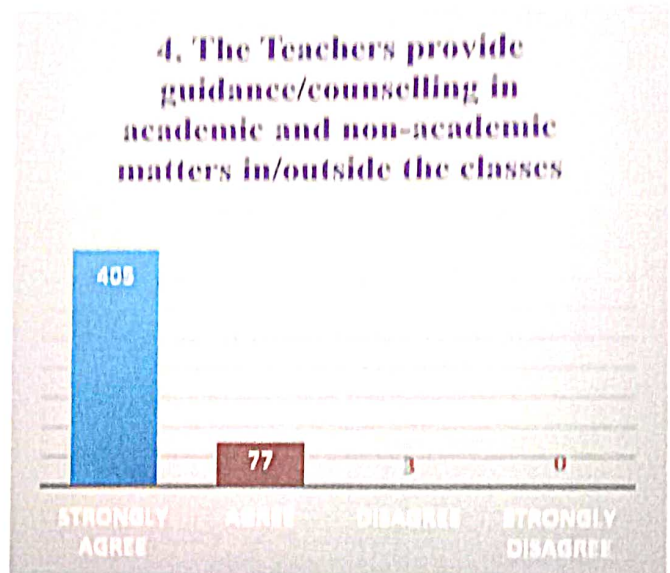
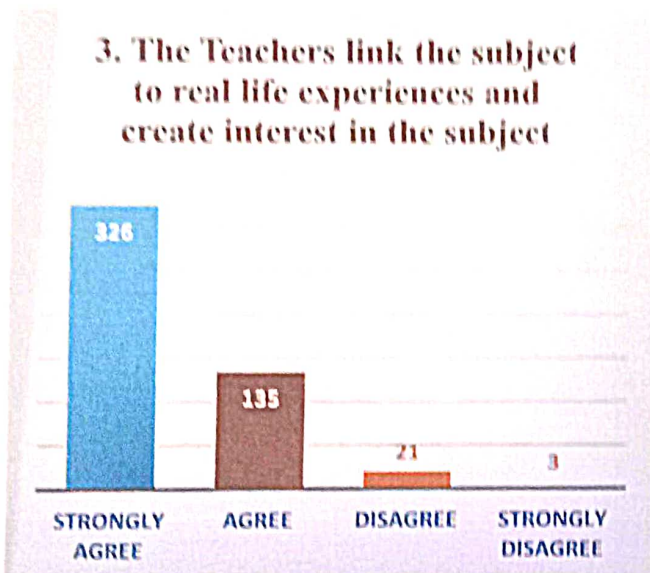
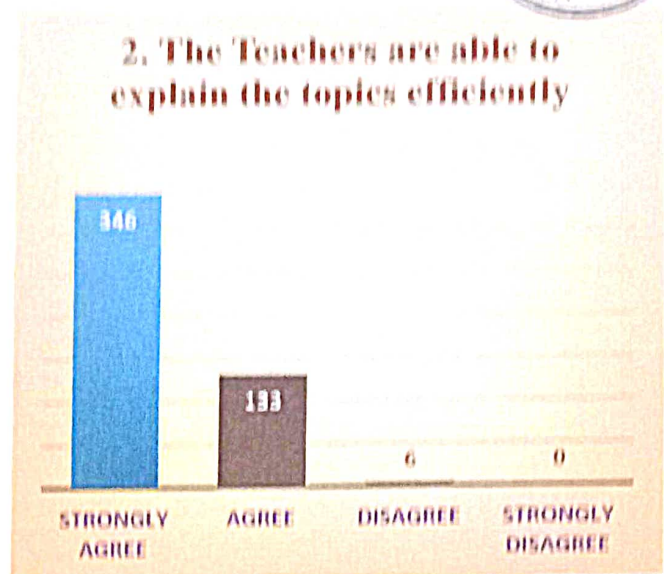
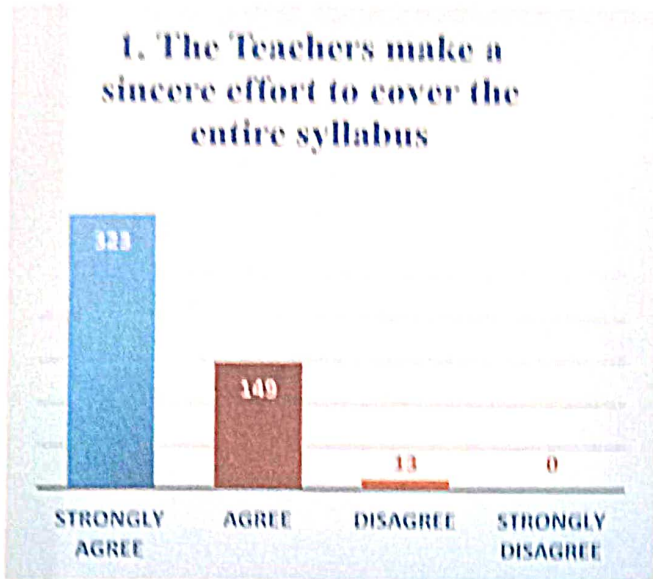
Methodology

- **Collection of Data:** The feedback is collected manually by circulating the feedback forms.
- **Analysis and Interpretation:** The data is analysed through charts and diagrams. Microsoft Excel is used for this exercise.
- **Meetings and Action Taken Report:** Based on the analysis, IQAC holds meeting at the end of every academic year to discuss the analysed data and take up the related issues and their suggestions for necessary action. Likewise, the action taken report is prepared.
- **Approval of Action Taken Report:** The feedback analysis report and Action Taken Report of the academic year is placed before the Governing Body of the college for approval.
- **Circulation of Action Taken Report:** The approved action taken report is circulated among the staff members through the IQAC. Action taken report acts as a plan for the next academic year. Department level meetings are also held to execute and implement the action plan.





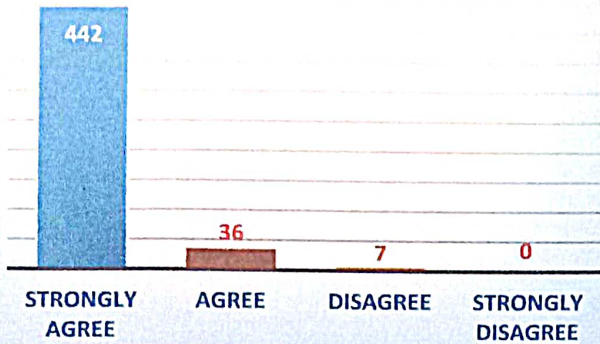
No of responses received: 485



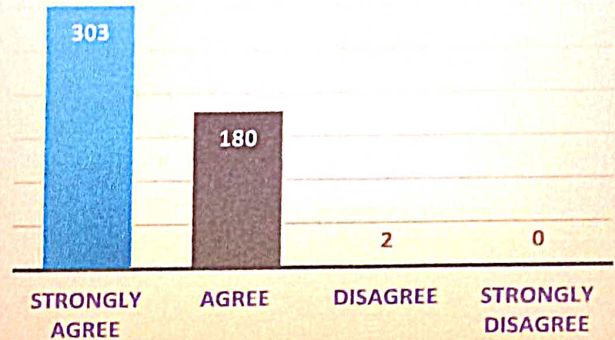


No of responses received: 485

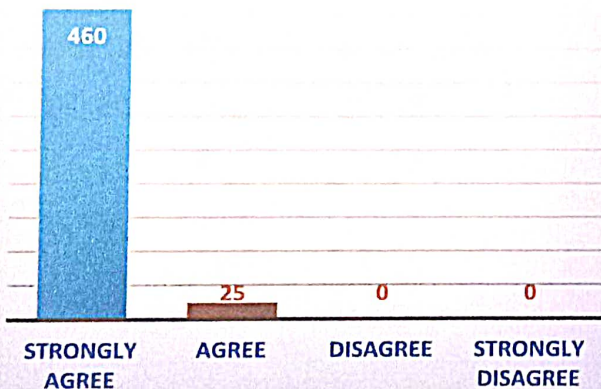
7. The Teachers pay attention to academically weaker students as well



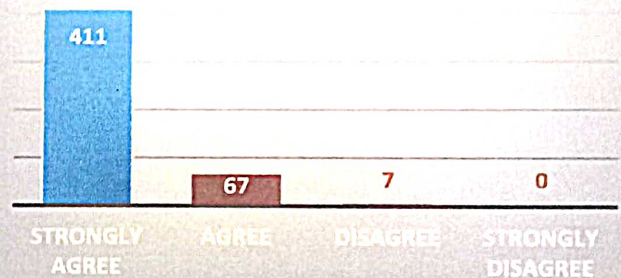
8. The Teachers invite opinions and questions from students on the subject being taught



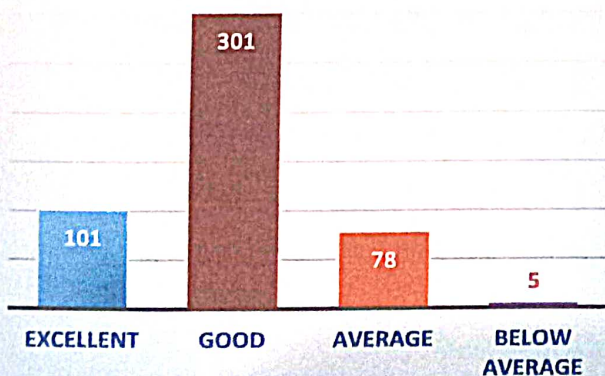
9. Internal assessment are conducted as per schedule



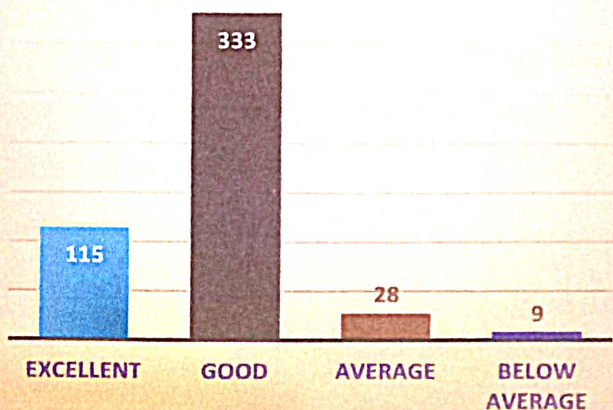
10. The Teachers use non-traditional methods of evaluation like quiz, seminars, assignments, classroom presentation/ participation or any other method



11. Sports facility in the college



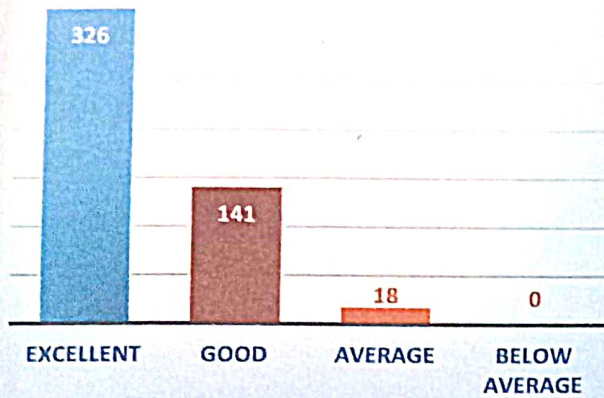
12. Internet facility in the college



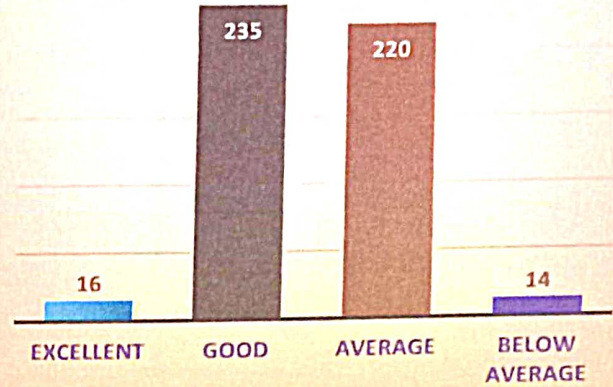


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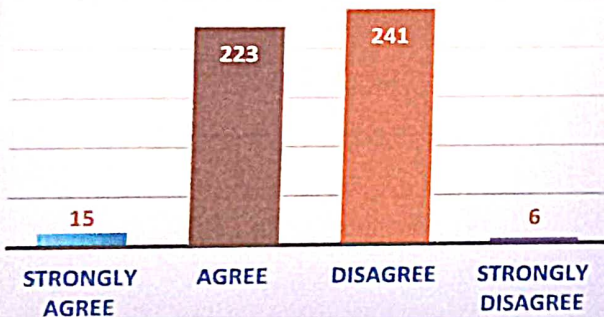
13. Extra-curricular activity in the college



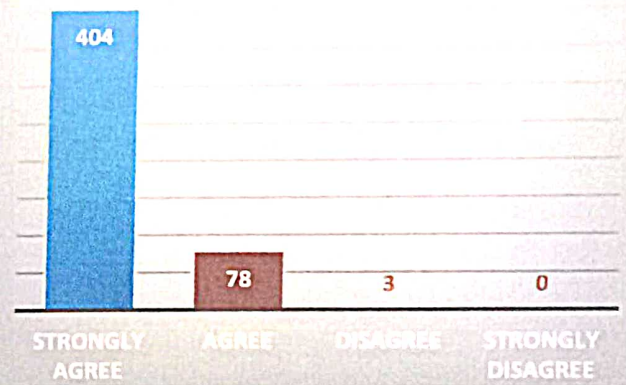
14. Canteen facility in the college



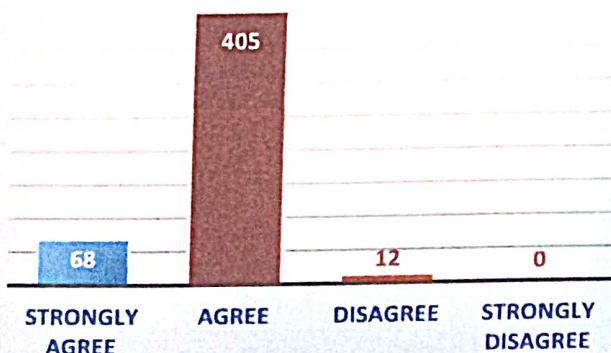
15. Toilets/Washrooms are hygienic and properly maintained



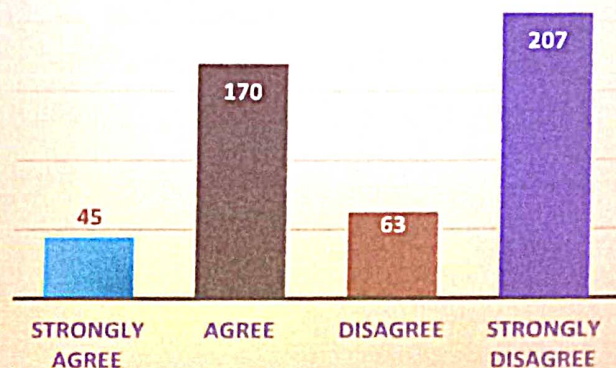
16. Pure drinking water is available in college



17. Grievances/Problems are redressed/resolved well in time



18. The functioning of Placement Cell is satisfactory

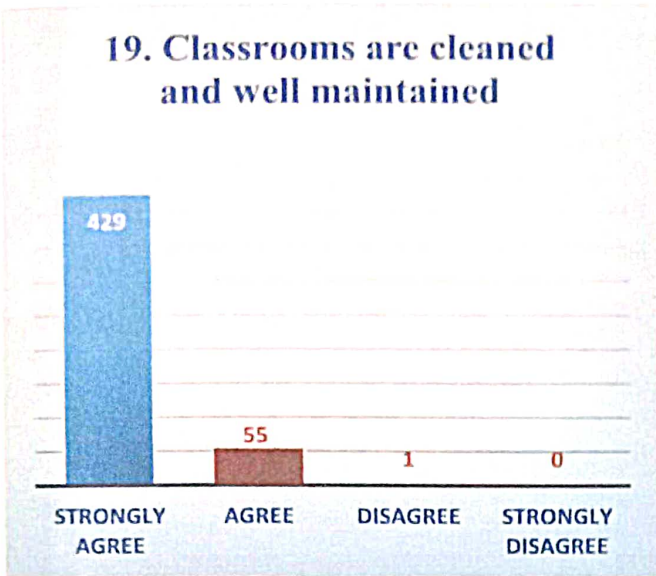


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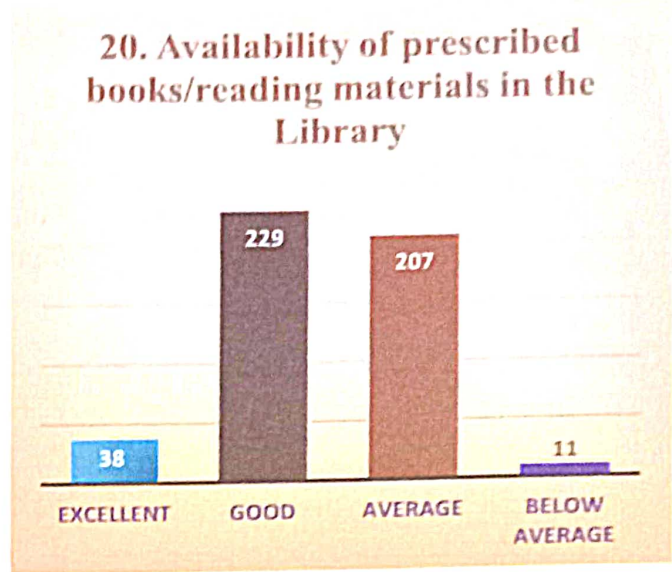
Analysis of Students' Feedback (Year – 2018-19)

No of responses received: 485

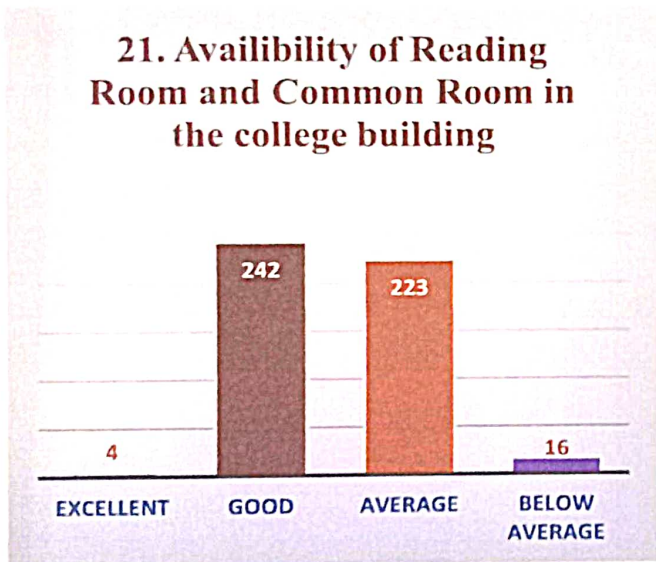
19. Classrooms are cleaned and well maintained



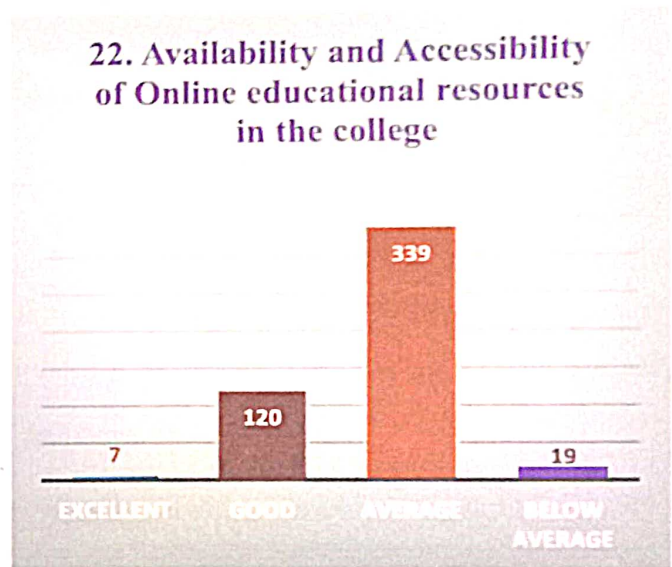
20. Availability of prescribed books/reading materials in the Library



21. Availability of Reading Room and Common Room in the college building



22. Availability and Accessibility of Online educational resources in the college



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Analysis of Students' Feedback (Year – 2018-19)

No of responses received: 485

Average score per question (for Students)

| Sl. No. | Question | Average score (out of 4.0) |
|---------|---|----------------------------|
| 01. | The Teachers make a sincere effort to cover the entire syllabus | 3.89 |
| 02. | The teachers are able to explain the topics efficiently | 3.95 |
| 03. | The Teachers link the subject to real life experiences and create interest in the subject | 3.8 |
| 04. | The Teachers provide guidance/counselling in academic matters in/outside the classes | 3.98 |
| 05. | The Teachers encourage participation and discussion in class | 3.90 |
| 06. | The Teachers use modern teaching aids/gadgets, handouts, suggestion of references, ppts, web resources etc. | 3.74 |
| 07. | The Teachers pay attention to academically weaker students as well | 3.94 |
| 08. | The Teachers invite opinions and questions from students on the subject being taught | 3.98 |
| 09. | Internal assessments are conducted as per schedule | 4.00 |
| 10. | The Teachers use non-traditional methods of evaluation like quiz, seminars, assignments, classroom presentation/participation or any other method | 3.94 |
| 11. | Sports facility in the college | 3.31 |
| 12. | Internet facility in the college | 3.69 |
| 13. | Extra-curricular activity in the college | 3.85 |
| 14. | Canteen facility in the college | 2.07 |
| 15. | Toilets/Washrooms are hygienic and properly maintained | 1.96 |
| 16. | Pure drinking water is available in college | 3.98 |
| 17. | Grievances/Problems are redressed/resolved well in time | 3.90 |
| 18. | The functioning of Placement Cell is satisfactory | 1.77 |
| 19. | Classrooms are cleaned and well maintained | 3.99 |
| 20. | Availability of prescribed books/reading materials in the Library | 2.20 |
| 21. | Availability of Reading Room and Common Room in the college building | 2.03 |
| 22. | Availability and Accessibility of Online educational resources in the college | 1.05 |

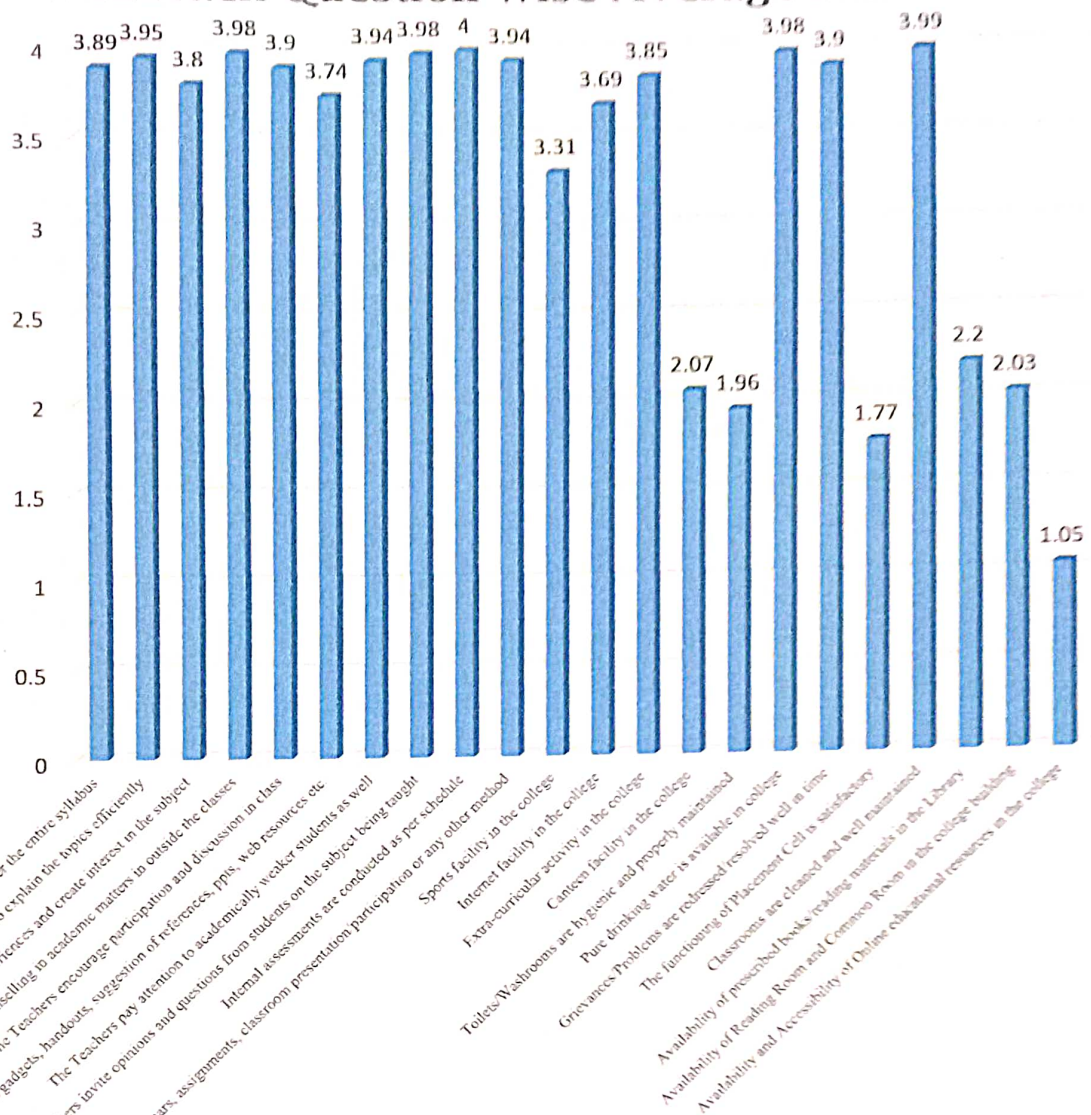




Analysis of Students' Feedback (Year – 2018-19)

No of responses received: 485

Feedback Question Wise Average Score



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Analysis of Students' Feedback (Year – 2018-19)

No of responses received: 485



Key findings from the survey of Students

1. The satisfaction levels are high, with 94% of students satisfied with the syllabus completion, 90% satisfied with the topic explanation, and 91.5% satisfied with the concept illustration. This is a testament to your hard work and dedication to teaching.

Here are some additional thoughts on the results:

- The high satisfaction levels with syllabus completion suggest that we are good at planning and organizing our lessons. We are able to cover the material in a timely manner without sacrificing depth or rigor.
 - The satisfaction levels with topic explanation suggest that we are clear and concise in our presentations. We are able to break down complex concepts into easy-to-understand terms.
 - The satisfaction levels with concept illustration suggest that we are effective at using examples and applications to bring the concepts to life. We are able to show students how the concepts apply to the real world.
2. The students' appreciation of the teacher's attitude towards teaching and fairness in evaluation can be explained by the following factors:
 - a) The teacher's enthusiasm and passion for teaching.
 - b) The teacher's fairness in evaluation.
 - c) The teacher's willingness to help students.
 3. The students' satisfaction with the mentorship programme and Add-On/Certificate program is a positive sign. It suggests that the programs are meeting the needs of students and are helping them to achieve their academic and career goals. The mentorship program and add-on/certificate courses are designed to provide students with additional opportunities for learning and development.
 4. Most of the students have given positive feedback considering NCC, NSS and other extra-curricular activities.
 5. Almost 95% students have given positive feedback considering activities of different Cells like prevention to sexual harassment cell, anti-ragging cell where almost 90% of them have provided good response considering the activities of grievance redressal cell.

This feedback has also pointed out few areas where the Departments/Teachers/Colleges do have scope for enhancement in quality of education.

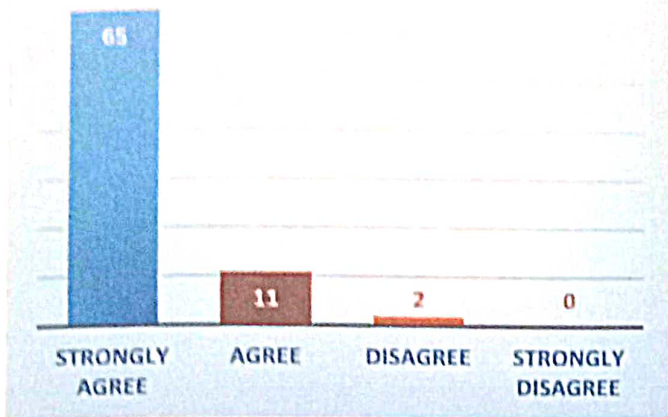
1. Increase the number of books in the library
2. Increase the number of ICT-enabled classroom in the college
3. Introduce value added/certificate/Add on courses in the college
4. Organise more field trips/excursions
5. Grant concession in tuition fees to more students

The IQAC and College Authority give utmost importance to the findings of this survey.

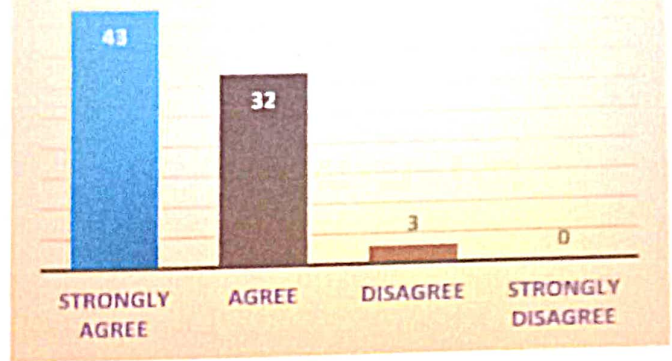


No of responses received: 78

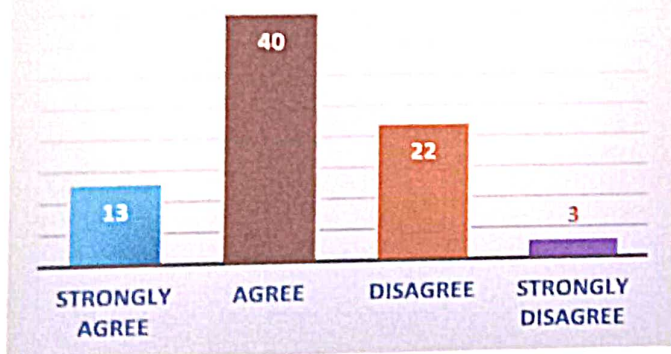
1. Syllabus is suitable to the course



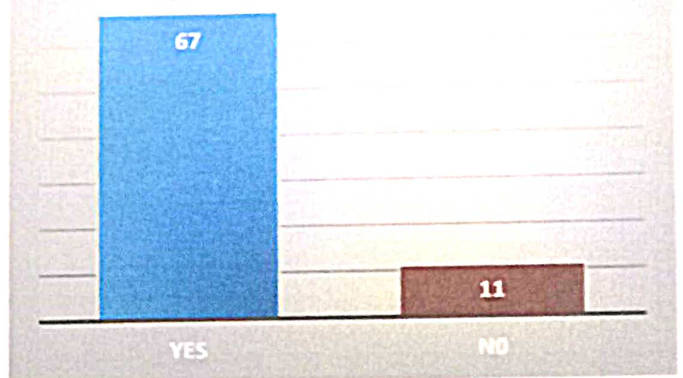
2. Aims and objectives of the syllabi are well-defined and clear to teachers and students



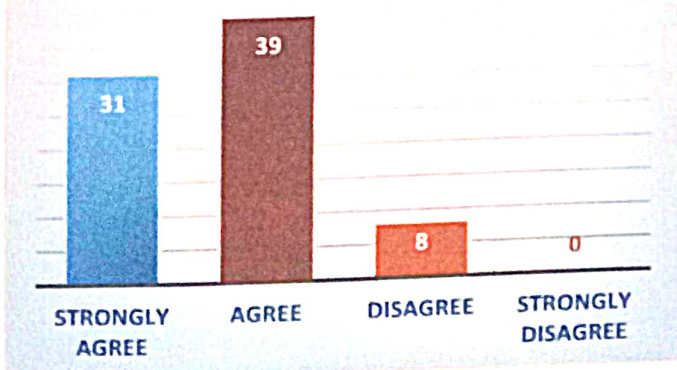
3. The library is enriched with sufficient number of latest reference/textbooks/journals as per syllabus



4. Separate space for Teachers in College library is adequate



5. The course/syllabus has good balance between theory and applications



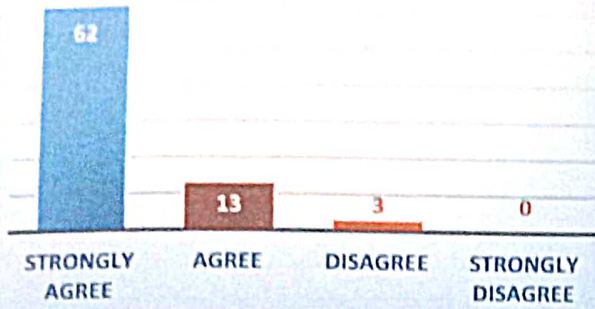
6. The course/programme of studies carries sufficient number of optional papers



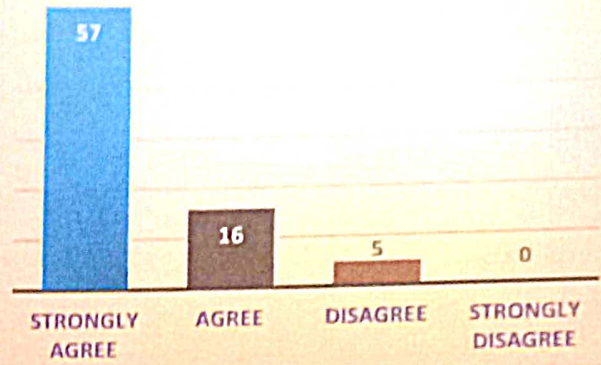


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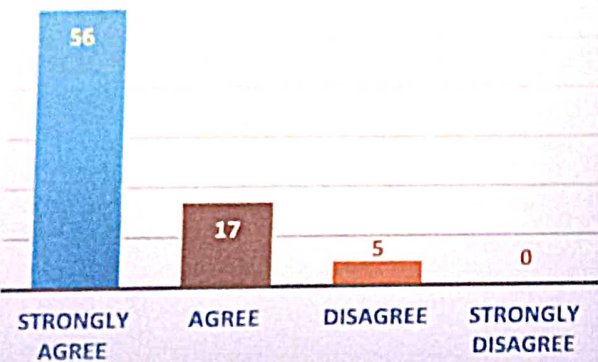
7. Teachers have the freedom to adopt new techniques/strategies of teaching and evaluation such as seminar presentations, group discussions and learners' participations



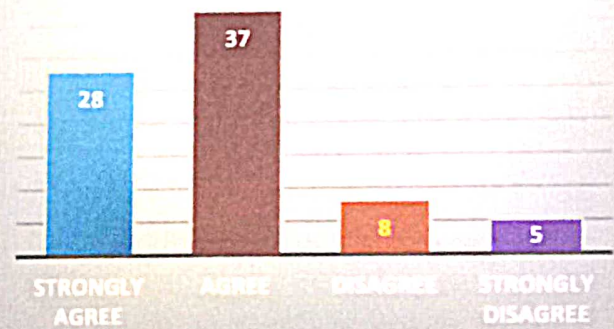
8. The Teachers are encouraged to organize and participate in seminars/workshops/conference



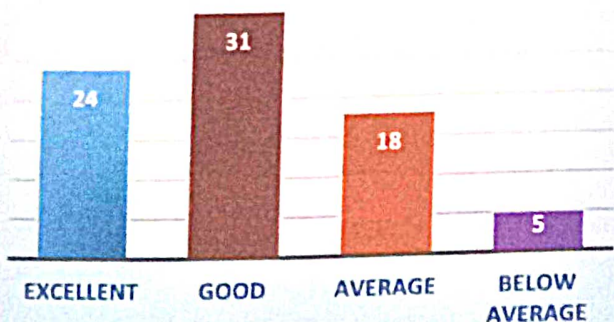
9. The environment in the college is conducive to teaching and research



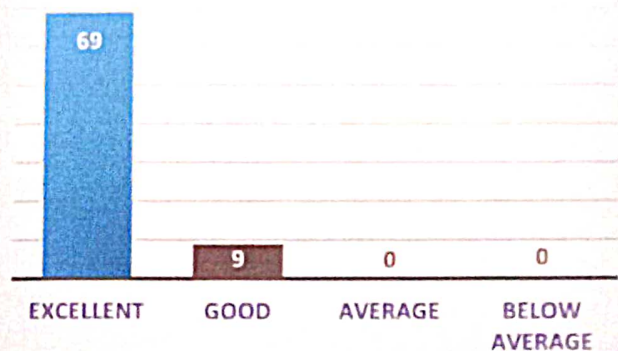
10. The college provides adequate and smooth support for projects and research facilities



11. Infrastructural facilities, such as Teachers' rooms, class rooms and toilets are adequate in the College



12. The admission process followed by College is active and transparent

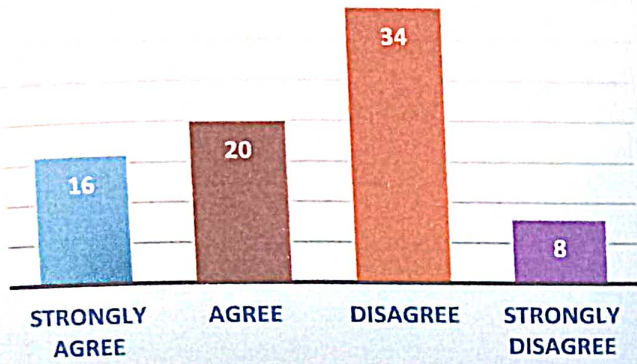


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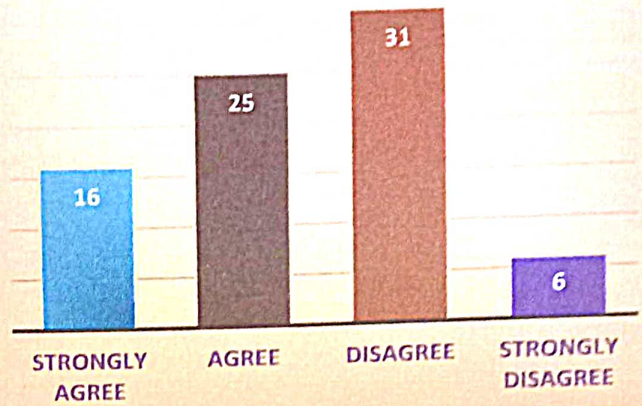
Analysis of Teachers' Feedback (Year – 2018-19)

responses received: 78

13. Provisions for professional development are non-discriminatory and fair



14. The Non-teaching Staff are cooperative



AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

Analysis of Teachers' Feedback (Year – 2018-19)

No of responses received: 78

Average score per question (for Teachers)

| Sl. No. | Question | Average score (out of 4.0) |
|---------|---|----------------------------|
| 01. | Syllabus is suitable to the course | 3.89 |
| 02. | Aims and objectives of the syllabi are well-defined and clear to teachers and students | 3.85 |
| 03. | The library is enriched with sufficient number of latest reference/textbooks/journals as per syllabus | 2.72 |
| 04. | Separate space for Teachers in College library is adequate | 3.43 |
| 05. | The course/syllabus has good balance between theory and applications | 3.59 |
| 06. | The course/programme of studies carries sufficient number of optional papers | 4.00 |
| 07. | Teachers have the freedom to adopt new techniques/strategies of teaching and evaluation such as seminar presentations, group discussions and learners' participations | 3.85 |
| 08. | The Teachers are encouraged to organize and participate in seminars/workshops/conference | 3.74 |
| 09. | The environment in the college is conducive to teaching and research | 3.74 |
| 10. | The college provides adequate and smooth support for projects and research facilities | 3.33 |
| 11. | Infrastructural facilities, such as Teachers' rooms, class rooms and toilets are adequate in the College | 2.82 |
| 12. | The admission process followed by college is active and transparent | 4.00 |
| 13. | Provisions for professional development are non-discriminatory and fair | 1.85 |
| 14. | The Non-teaching Staff are cooperative | 2.10 |

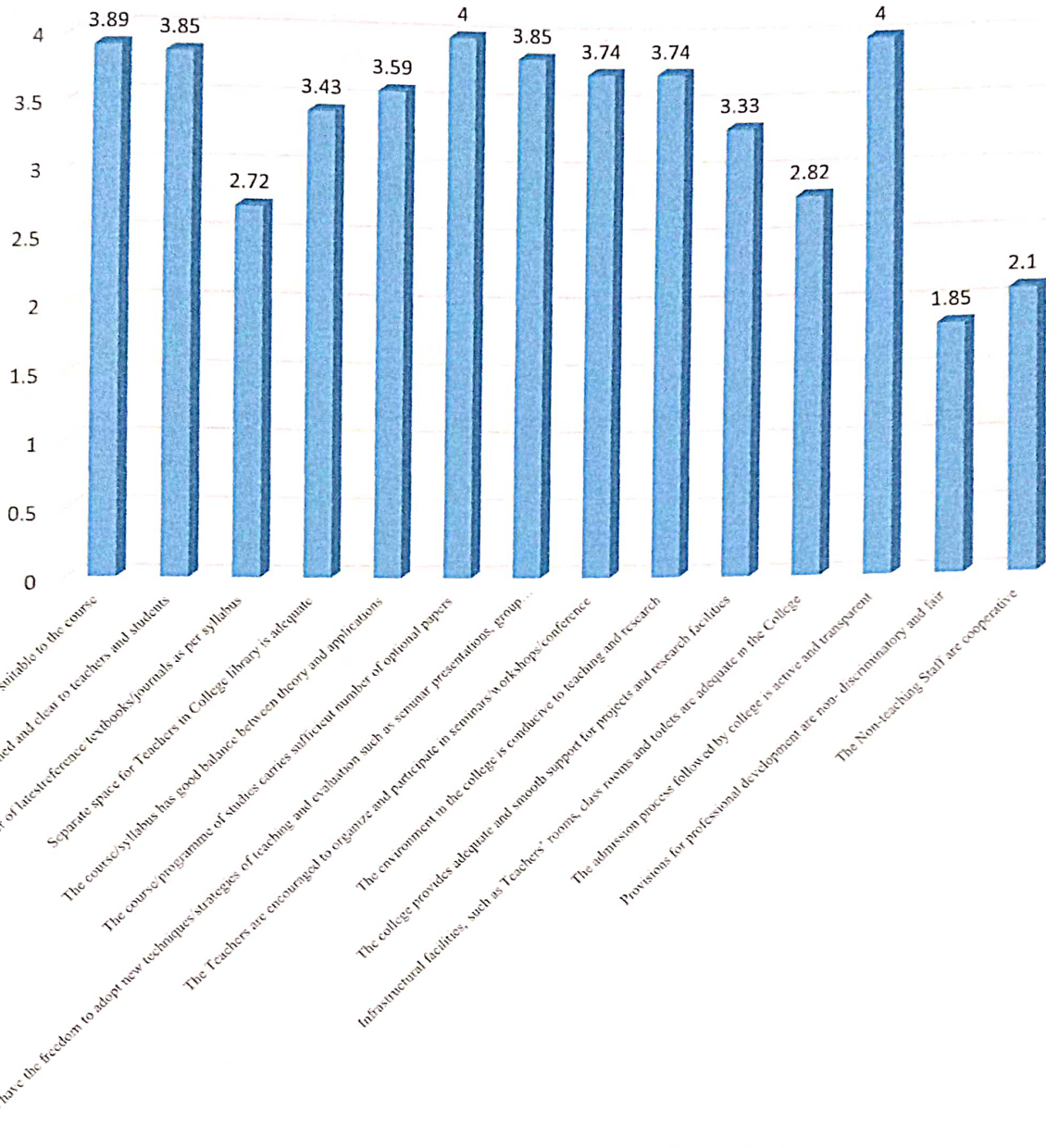


AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

Analysis of Teachers' Feedback (Year – 2018-19)

No of responses received: 78

Feedback Question Wise Average Score



No of responses received: 78

Key findings from the survey of Teachers

1. Teachers are unanimously of the view that the present syllabi are need based and aims and objectives of the syllabi are well-defined and beneficial to the students.
2. Most of the teachers believe that the course/syllabus has a good balance between theory and applications. This suggests that the course is providing students with the knowledge and skills they need to succeed in their academic and professional careers.
3. Teachers are of the view that they have the freedom to adopt new techniques/strategies of teaching and evaluation such as seminar presentations, group discussions and learners' participations.

This feedback has also pointed out few areas where the Departments/Colleges do have scope for enhancement in quality of education.

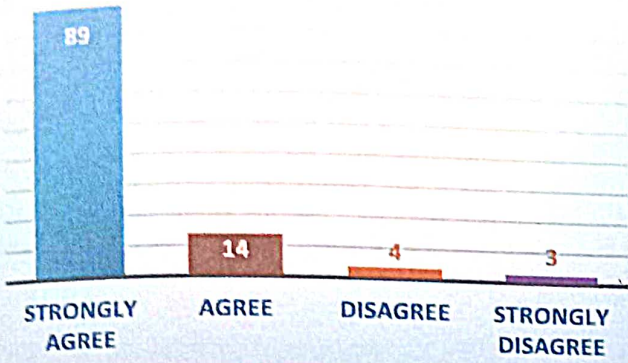
1. Here are some specific suggestions for improving the infrastructural facilities in the college:
 - Teachers' rooms:
 - Classrooms:
 - Toilets:
2. By making these improvements, the college can create a more conducive learning and working environment for both students and faculty members.
3. By increasing the number of ICT enabled classrooms and by providing the necessary equipments, colleges can create a more engaging and interactive learning environment for students. This can help to improve student learning outcomes and to prepare students for the workforce.



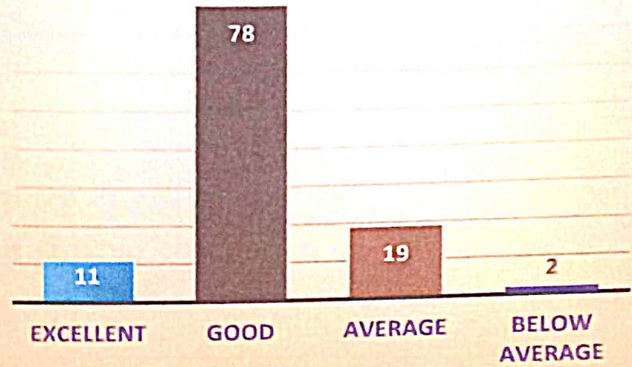


No of responses received: 110

1. Is the College Staff helpful and co-operative during the admission process?



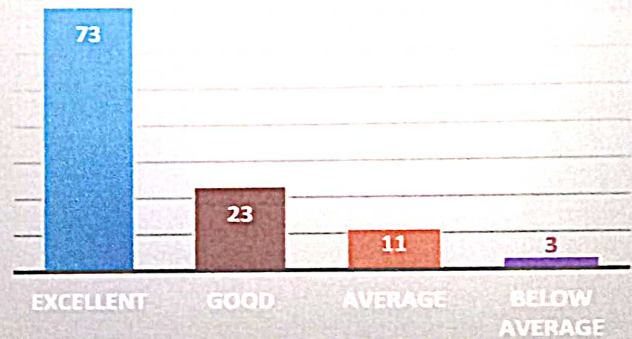
2. How would you rate the infrastructure of the College?



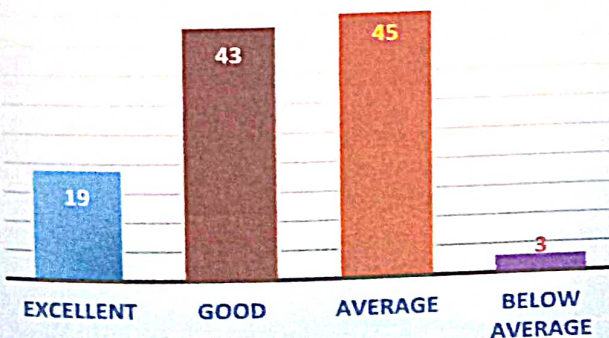
3. How do you rate the learning experience of your ward in the college?



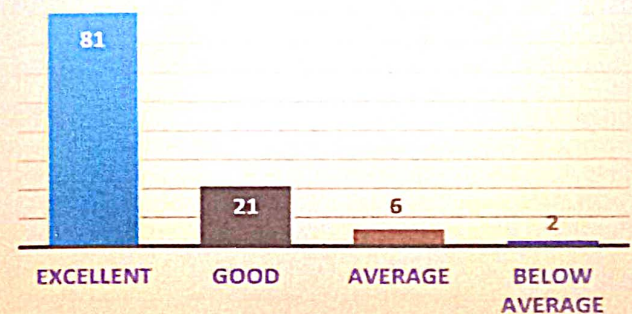
4. How would you rate the resources provided to students by the college?



5. How would you judge the library and sports facility?



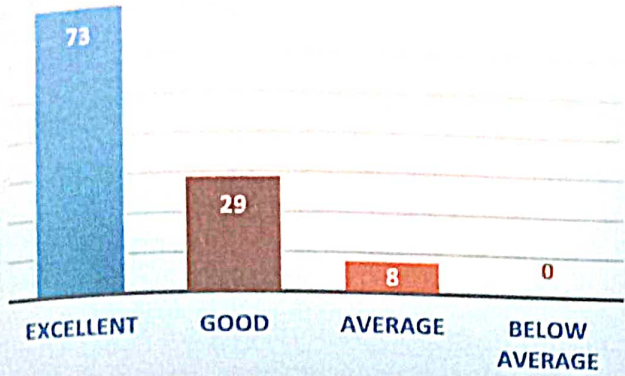
6. What is your assessment of the security arrangements and safety measures in the college?



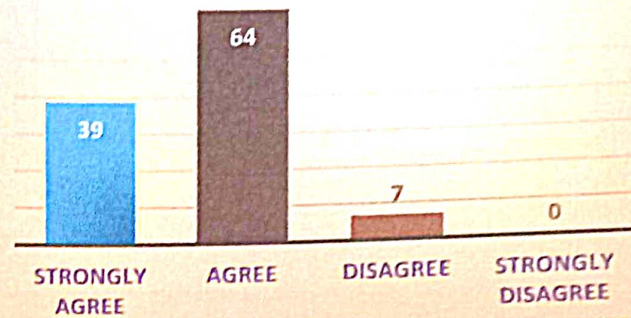


No of responses received: 110

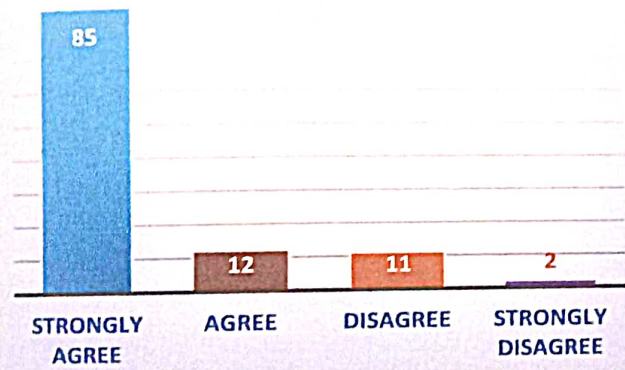
7. What is your comment on the academic skills and knowledge of the college faculty?



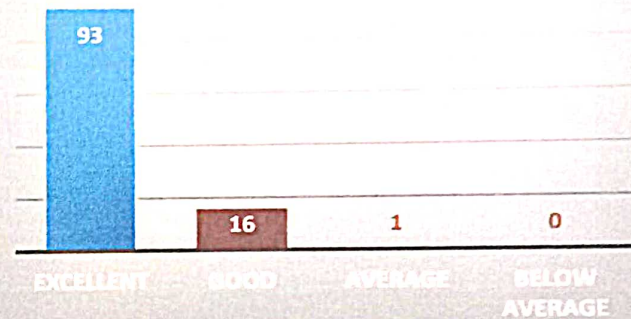
8. Are you satisfied with the studies of your ward in the college?



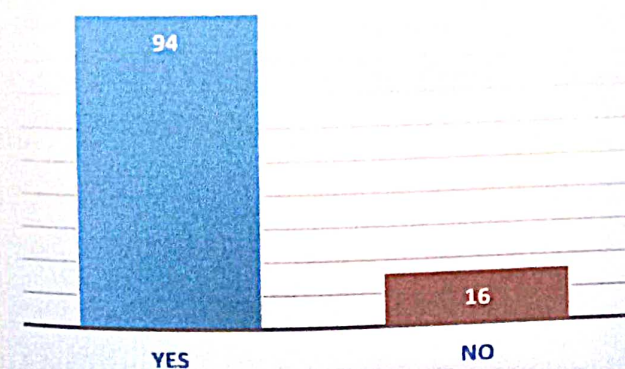
9. Is your daughter/son satisfied with cleanliness of the infrastructure?



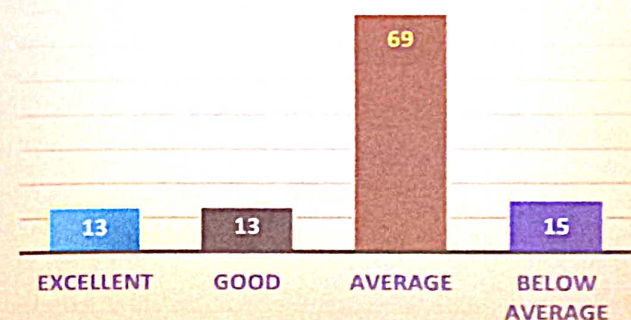
10. What would you say about the fests, events, and extra-curricular activities arranged by the college?



11. Does the college update you about the performance of your ward?



12. What is your assessment about the placements, internship opportunities provided by the college?



AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

Analysis of Parents' Feedback (Year – 2018-19)

No of responses received: 110

Average score per question (for Parents)

| Sl. No. | Question | Average score (out of 4.0) |
|---------|--|----------------------------|
| 01. | Is the College Staff helpful and co-operative during the admission process? | 3.75 |
| 02. | How would you rate the infrastructure of the College? | 3.24 |
| 03. | How do you rate the learning experience of your ward in the college? | 3.93 |
| 04. | How would you rate the resources provided to students by the college? | 3.49 |
| 05. | How would you judge the library and sports facility? | 2.25 |
| 06. | What is your assessment of the security arrangements and safety measures in the college? | 3.71 |
| 07. | What is your comment on the academic skills and knowledge of the college faculty? | 3.71 |
| 08. | Are you satisfied with the studies of your ward in the college? | 3.74 |
| 09. | Is your daughter/son satisfied with cleanliness of the infrastructure? | 3.53 |
| 10. | What would you say about the fests, events, and extra-curricular activities arranged by the college? | 3.96 |
| 11. | Does the college update you about the performance of your ward? | 3.42 |
| 12. | What is your assessment about the placements, internship opportunities provided by the college? | 0.94 |

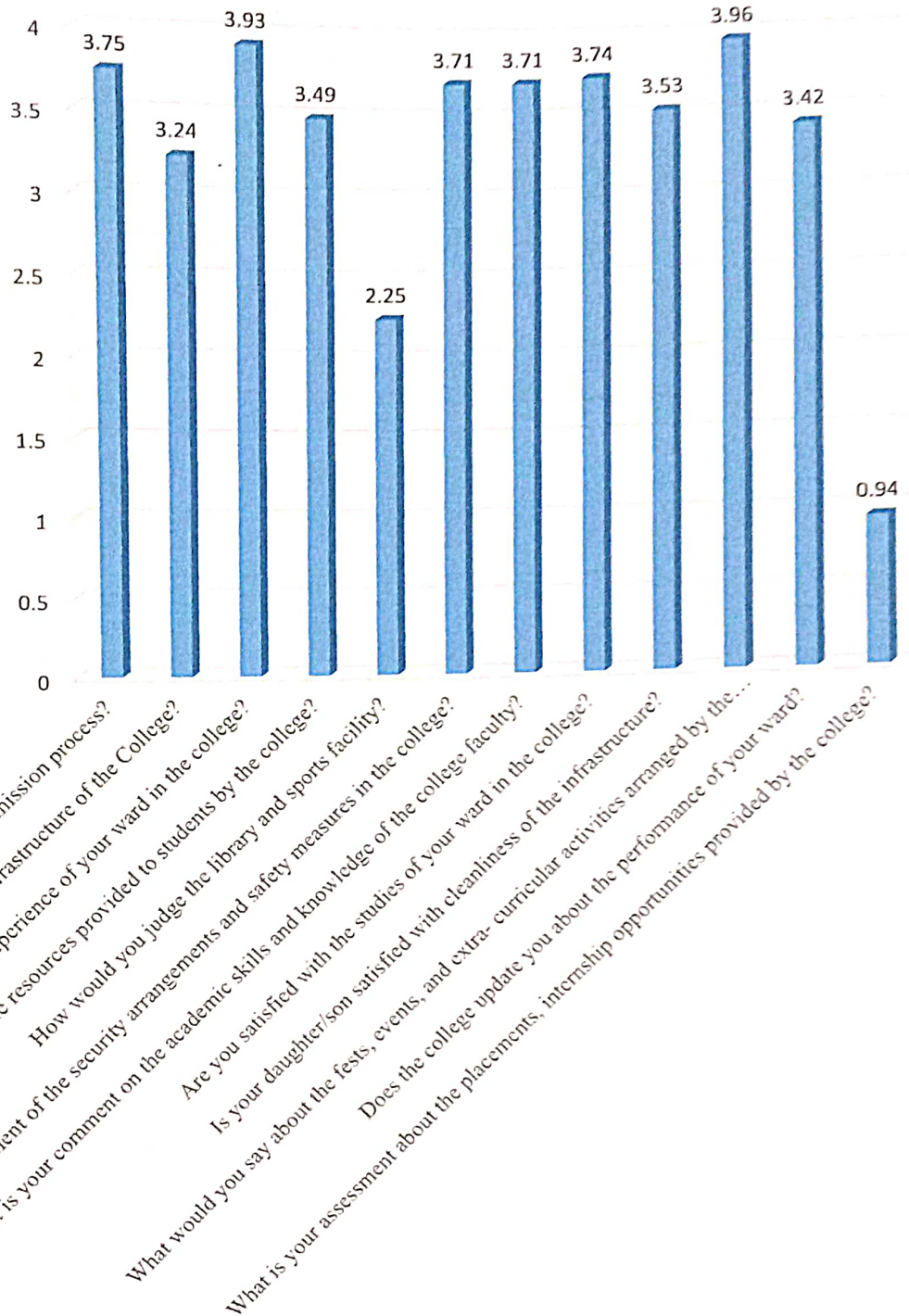


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Analysis of Parents' Feedback (Year – 2018-19)

No of responses received: 110

Feedback Question Wise Average Score



AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

Analysis of Parents' Feedback (Year – 2018-19)

No of responses received: 110

Key findings from the survey of Parents

1. They are overall satisfied with the college in most of the spheres.
2. They were satisfied with the teaching and non-teaching staff and the courses during various time of their curriculum provided by the college.
3. The educational resources provided are adequate and they are satisfied with the office staffs who aided them in various procedures.
4. They were not satisfied about the canteen facilities provided by the college.
5. They were not satisfied about the security within the college campus.

This feedback has also pointed out few grey areas where the College/ Departments/ Teachers do have scope for enhancement in quality of education. They are as follows:

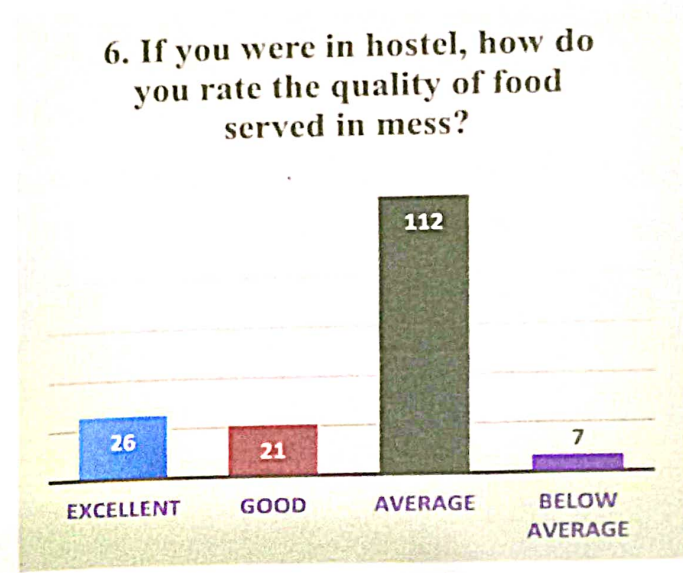
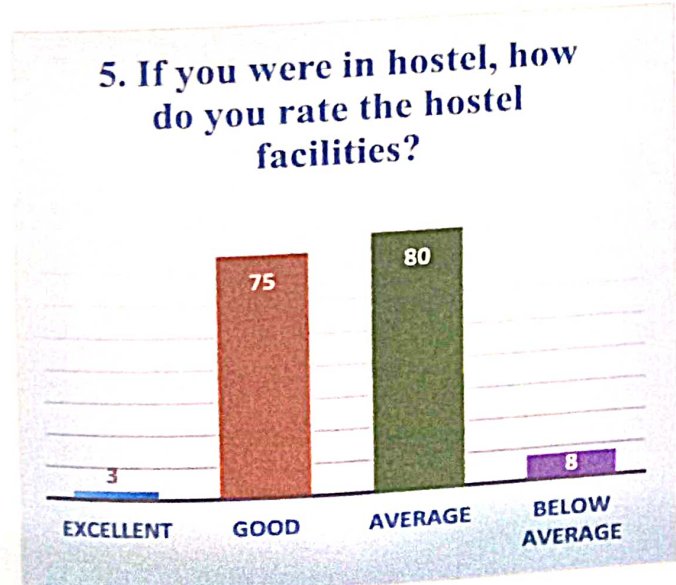
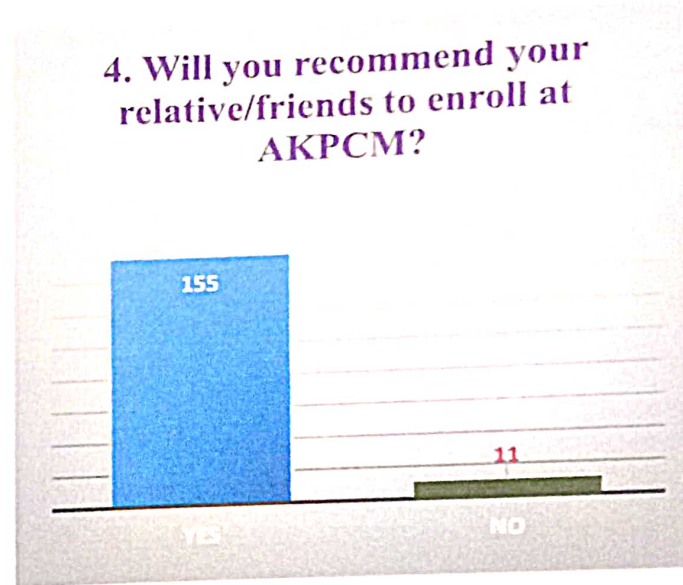
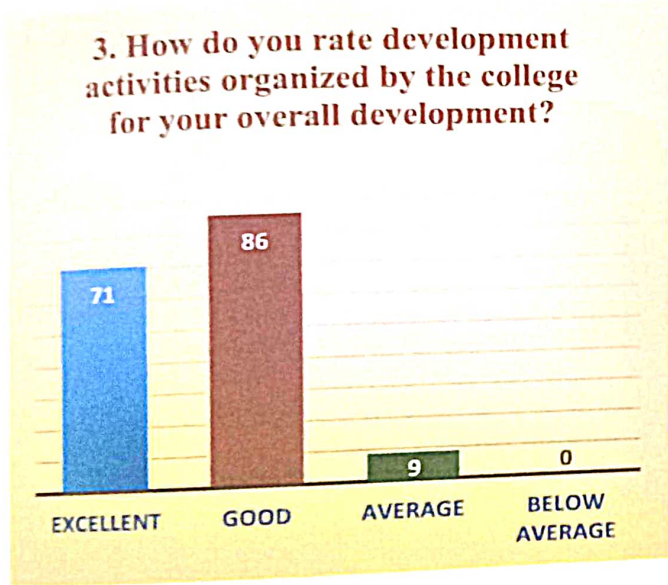
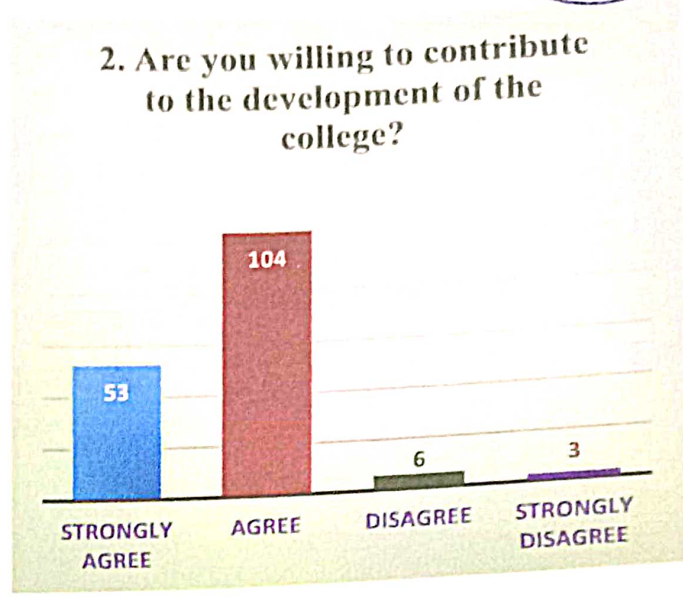
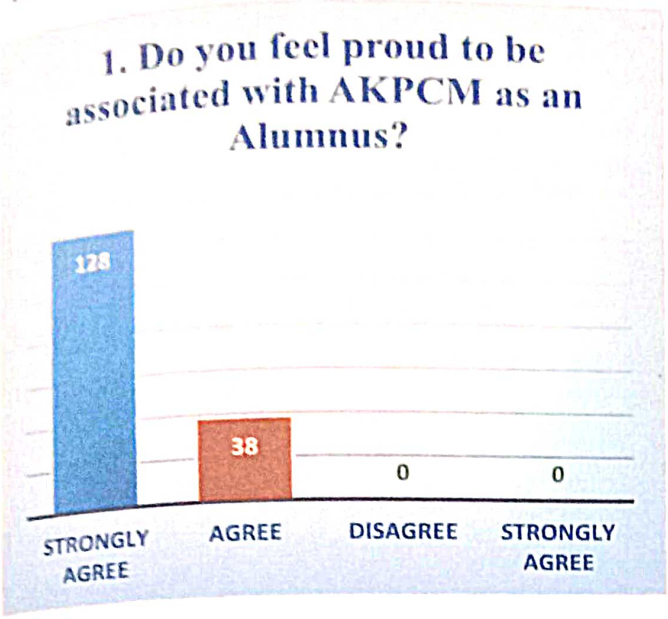
1. Students coming from far off places should be availed hostel as it is very difficult to travel long distances to attend lectures. So, reconstruction/renovation of the hostel is very much essential.
2. The canteen facilities should be increased.
3. The placements and internship opportunities provided by the college are not satisfactorily.

The IQAC and College Authority give utmost importance to the findings of this survey





No of responses received: 166

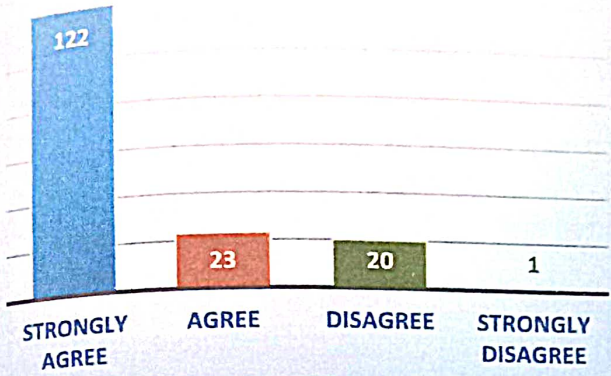


AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

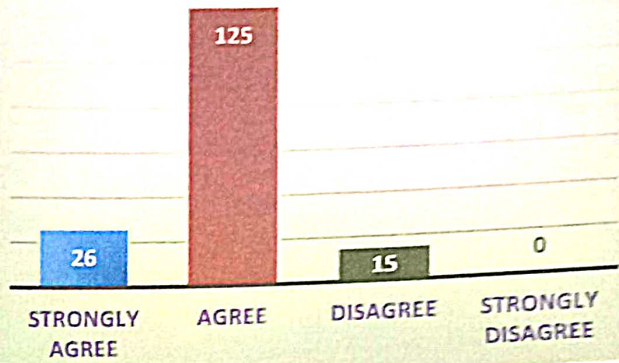
Analysis of Alumnus' Feedback (Year – 2018-19)

No of responses received: 166

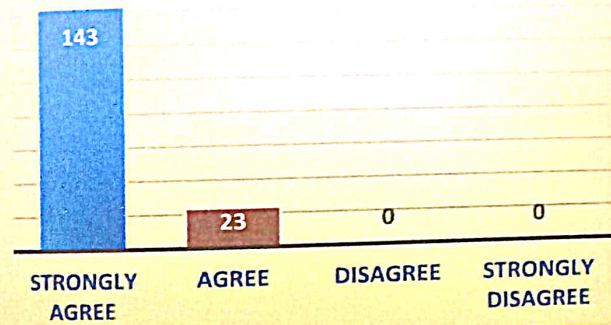
7. Do you feel that adequate knowledge was gained during your course of study?



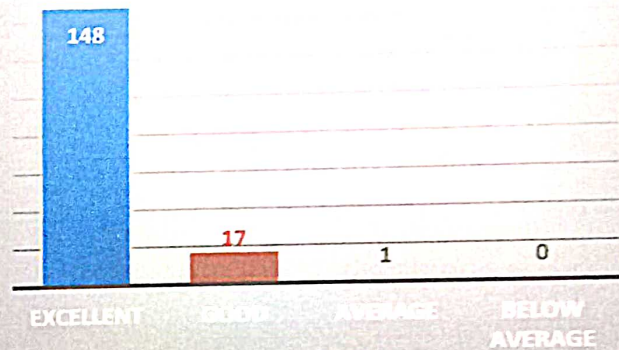
8. Is knowledge gained in AKPCM relevant in your present job?



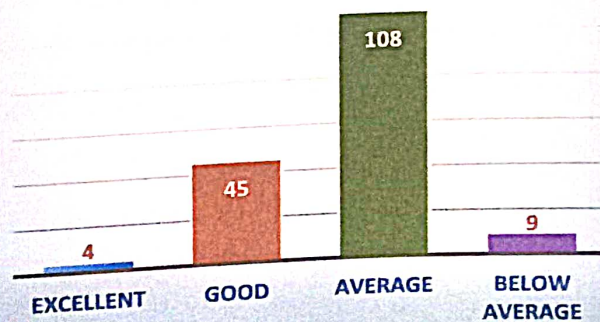
9. Were the faculty members cooperative for academic support and overall development?



10. How do you rate student-teacher relationship in AKPCM as a whole?



11. How do you rate the academic initiatives taken by the college to bridge the gap between industry & academia?



AGHOREKAMINI PRAKASHICHANDRA MAHAVIDYALAYA

Analysis of Alumnus' Feedback (Year - 2018-19)

No of responses received: 166

Average score per question (for Alumni)

| Sl. No. | Question | Average score (out of 4.0) |
|---------|--|-------------------------------|
| 01. | Do you feel proud to be associated with AKPCM as an Alumnus? | 4.00 |
| 02. | Are you willing to contribute to the development of the college? | 3.78 |
| 03. | How do you rate development activities organized by the college for your overall development? | 3.78 |
| 04. | Will you recommend your relative/friends to enroll at AKPCM? | 3.73 |
| 05. | If you were in hostel, how do you rate the hostel facilities? | 1.88 |
| 06. | If you were in hostel, how do you rate the quality of food served in mess? | 1.08 |
| 07. | Do you feel that adequate knowledge was gained during your course of study? | 3.49 |
| 08. | Is knowledge gained in AKPCM relevant in your present job? | 3.64 |
| 09. | Were the faculty members cooperative for academic support and overall development? | 4.00 |
| 10. | How do you rate student-teacher relationship in AKPCM as a whole? | 3.98 |
| 11. | How do you rate the academic initiatives taken by the college to bridge the gap between industry & academia? | 1.18 |

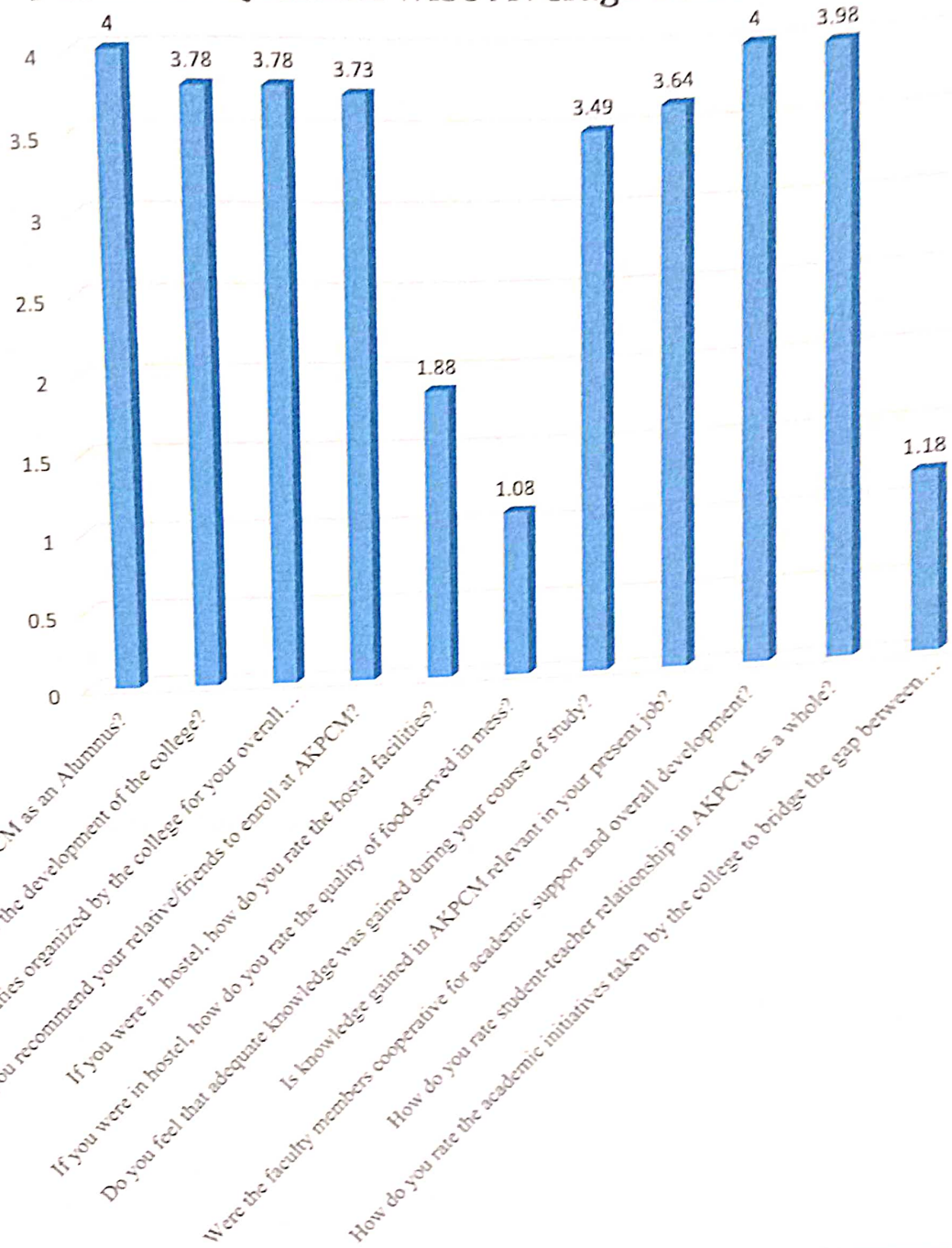


AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

Analysis of Alumnus' Feedback (Year – 2018-19)

No of responses received: 166

Feedback Question Wise Average Score



No of responses received: 166

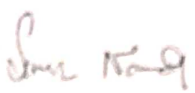
Key findings from the survey of Alumni

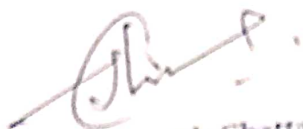
1. The students are overall satisfied with the college in most of the spheres.
2. They were unanimously satisfied with the teachers and the courses during various time of their curriculum provided by the college.
3. The educational resources provided are adequate and they are satisfied with the office staffs who aided them in various procedures.
4. There were not satisfied with the canteen facilities provided by the college.
5. They had prime issues with the hostel accommodation and the mess food.


This feedback has also pointed out few grey areas where the College/ Departments/ Teachers do have scope for enhancement in quality of education. They are as follows:


1. Students coming from far off places should be availed hostel as it is very difficult to travel long distances to attend lectures. So, reconstruction/renovation of the hostel is very much essential.
2. The canteen should be impoverished.
3. The academic initiatives taken by the college to bridge the gap between industry & academia should be increased.

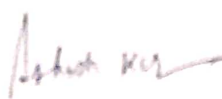
The IQAC and College Authority give utmost importance to the findings of this survey.


Dr. Samir Kr. Nandi
(Convenor)


Prof. Samarash Chattaraj
(Member)


Dr. Tarun Ghosh
(Member)


Prof. Prabhas Kr. De
(Member)


IQAC Coordinator
AKPC Mahavidyalaya
Bengal, Hooghly





AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

(ESTD-1959)

SUBHASNAGAR, P.O. - BENGAI, PS - GOGHAT

DIST - HOOGHLY, PIN CODE - 712611, W.B.

STD. : 03211 : 246235 / 246772 Email : akpc_m@yahoo.co.in

To Whom it may concern

Extracts of the minutes from the Governing Body meeting held on¹⁰⁻¹²⁻²⁰¹⁹

The feedback analysis report along with recommendation for Follow-up Actions during the academic session 2018-2019 was submitted by IQAC to the Governing Body through the Principal for approval. The Governing Body approved the Action Taken Report (ATR) for the session 2018-2019 vide resolution no.⁰⁴..., dated...¹⁰⁻¹²⁻²⁰¹⁹

Dr. Paramartha Ghosh

Principal & Secretary

A.K.P.C. Mahavidyalaya Bengai, Hooghly

Principal

A.K.P.C. Mahavidyalaya
P.O. - Bengai, Dt. Hooghly



AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

(ES TD-1959)

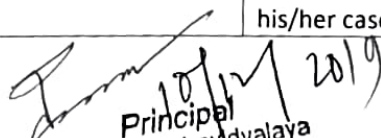
SUBHASNAGAR, P.O. – BENGAI, PS – GOGHAT

DIST – HOOGHLY, PIN CODE – 712611, W.B.

STD. : 03211 : 246235 / 246772 Email : akpc_m@yahoo.co.in

Feedback Analysis and Action Taken Report (ATR) of Aghorekamini Prakashchandra Mahavidyalaya, Bengai, Hooghly for the session 2018-19

| Sl. No. | Recommendations based on Feedback Analysis | Action Taken Report |
|---------|---|---|
| 1. | Increase the number of books in the library | The Principal assured the IQAC and the departments that books would be purchased on a regular basis to enrich the college library, so far as the funds permit. |
| 2. | Increase the number of ICT-enabled classroom in the college | The Principal assured the IQAC and the departments that he shared their feelings about increasing the number of ICT-enabled classrooms in the contemporary academic scenario. So, he promised to do the needful after taking stock of the financial situation of the college. |
| 3. | Introduce value added/certificate /Add on courses in the college | Realising the necessity of the said courses to enhance the employability of our students, the Principal requested the Heads of all departments to introduce such courses at their earliest convenience. |
| 4. | Strengthen security within the college campus through installation of CCTV camera | The Principal pointed out that CCTV cameras were already being installed and the safety of the college campus would soon be ensured through continuous surveillance. |
| 5. | Build more toilets on the college campus | The Principal assured the IQAC that more toilets would be built on the college campus to meet the need of ever-increasing number of stake-holders. Special care would be taken to install disabled-friendly toilets adjacent to every building. |
| 6. | Organise more field trips/excursions | The Principal pointed out that some departments already had a tradition of taking their students on field trips, as it was a part of their curricula; and he assured the IQAC that he would try to provide fund to any other department that planned to organise field trips or excursions in future. |
| 7. | Grant concession in tuition fees to more students | The Principal pointed out that 50% of the tuition fees collected from students was claimed by the state government every year as its share; so, it was already difficult to manage all the expenses of the college with the residue. In such a situation, it was not advisable to grant concessions to students indiscriminately. But, if a student had a genuine need, the college would treat his/her case sympathetically. |


Principal
A.K.P.C. Mahavidyalaya
P.O.- Bengai, Dt. Hooghly

