



Aghorekamini Prakashchandra Mahavidyalaya



FEEDBACK ANALYSIS

SESSION 2020-21





AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

(ESTD.-1959)

AFFILIATED TO THE UNIVERSITY OF BURDWAN & RECOGNIZED BY U.G.C.

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Feedback is an essential element of the learning process. IQAC makes it a tradition to mandatorily collect feedback on various curricular aspects, teaching-learning, evaluation and infrastructure from different stakeholders such as the Students, Teachers, Alumni and Parents using structured proforma through feedback committee in offline mode. The committee collects the feedback and submits it to the IQAC. The feedback collected from the individual has been analyzed by the IQAC and necessary action has been taken for the development of curriculum, teaching-learning process and infrastructure.

Objective

The objective of taking feedback from different stakeholders such as the Students, Teachers, Alumni and Parents is to determine the satisfaction levels of them and identify scopes for the institution's betterment.

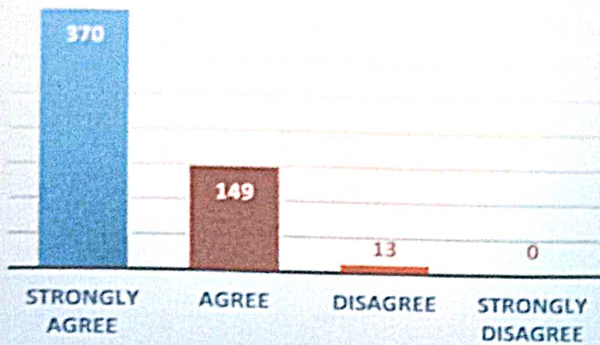
Methodology

- **Collection of Data:** The feedback is collected manually by circulating the feedback forms.
- **Analysis and Interpretation:** The data is analysed through charts and diagrams. Microsoft Excel is used for this exercise.
- **Meetings and Action Taken Report:** Based on the analysis, IQAC holds meeting at the end of every academic year to discuss the analysed data and take up the related issues and their suggestions for necessary action. Likewise, the action taken report is prepared.
- **Approval of Action Taken Report:** The feedback analysis report and Action Taken Report of the academic year is placed before the Governing Body of the college for approval.
- **Circulation of Action Taken Report:** The approved action taken report is circulated among the staff members through the IQAC. Action taken report acts as a plan for the next academic year. Department level meetings are also held to execute and implement the action plan.

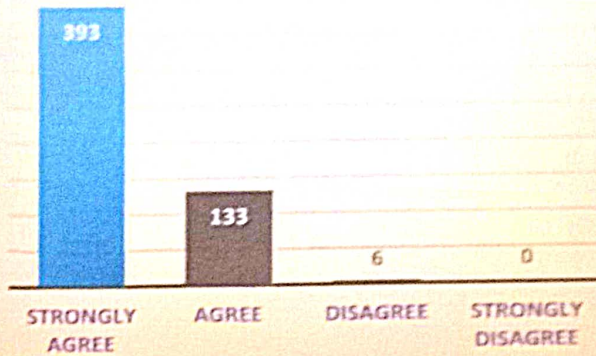


No of responses received: 532

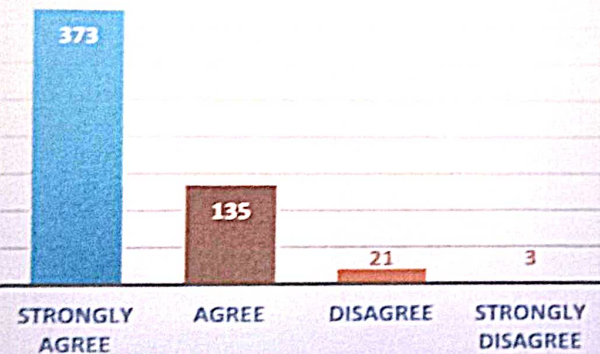
1. The Teachers make a sincere effort to cover the entire syllabus



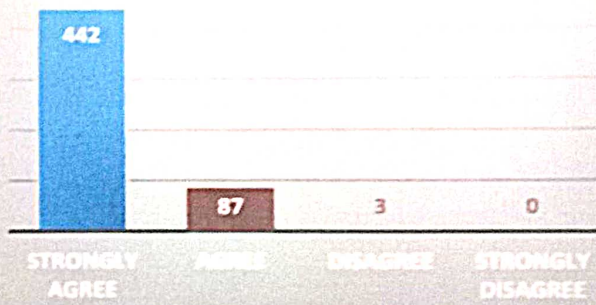
2. The Teachers are able to explain the topics efficiently



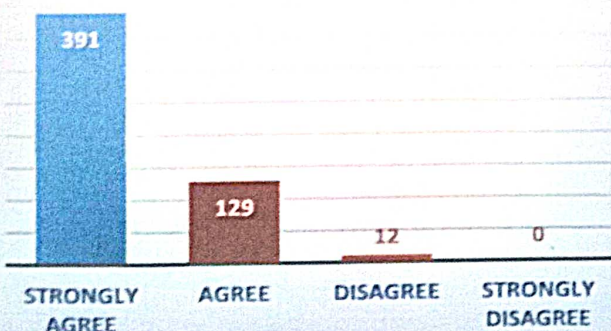
3. The Teachers link the subject to real life experiences and create interest in the subject



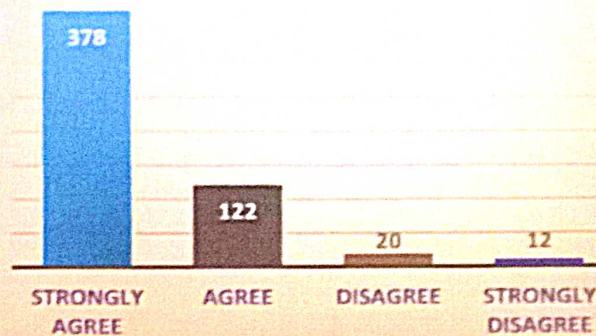
4. The Teachers provide guidance/counselling in academic and non-academic matters in/outside the classes



5. The Teachers encourage participation and discussion in class



6. The Teachers use modern teaching aids/gadgets, handouts, suggestion of references, ppts, web resources etc.



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Analysis of Students' Feedback (Year – 2020-21)

No of responses received: 532

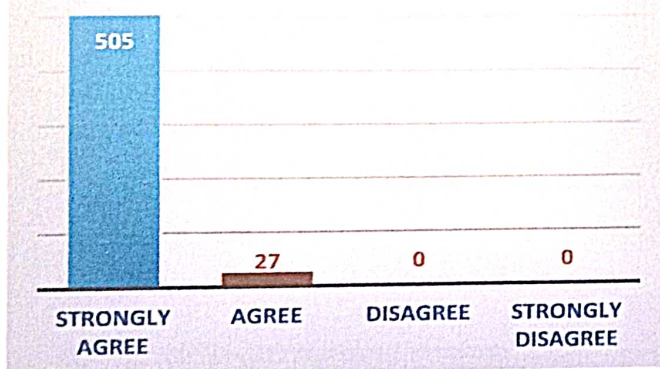
7. The Teachers pay attention to academically weaker students as well



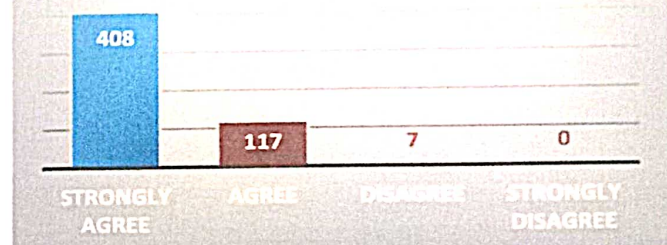
8. The Teachers invite opinions and questions from students on the subject being taught



9. Internal assessment are conducted as per schedule



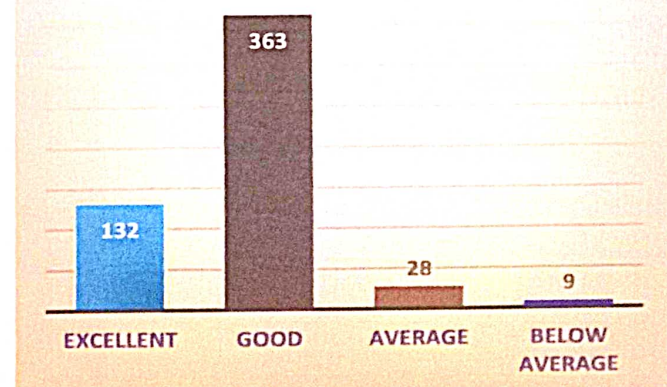
10. The Teachers use non-traditional methods of evaluation like quiz, seminars, assignments, classroom presentation/participation or any other method



11. Sports facility in the college

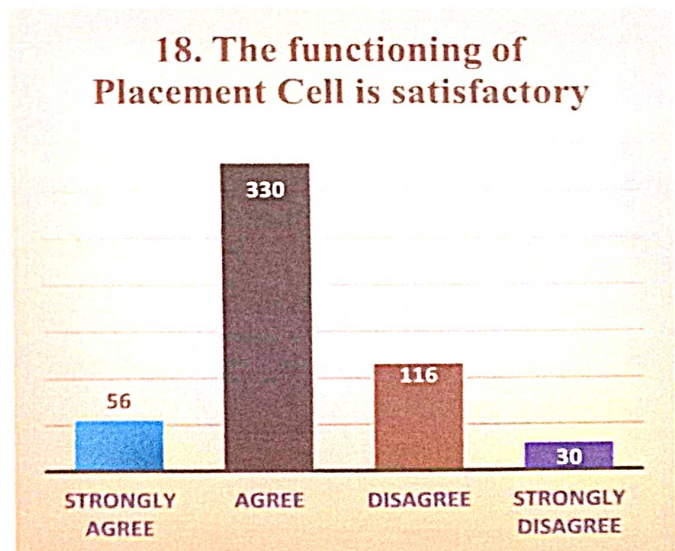
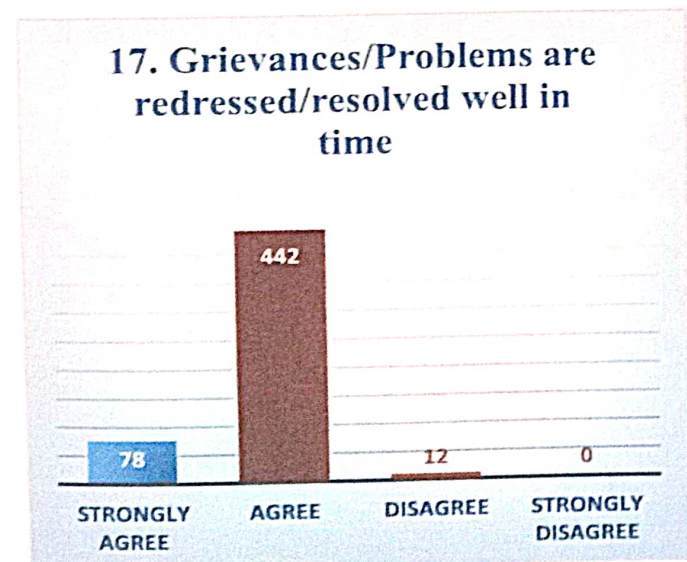
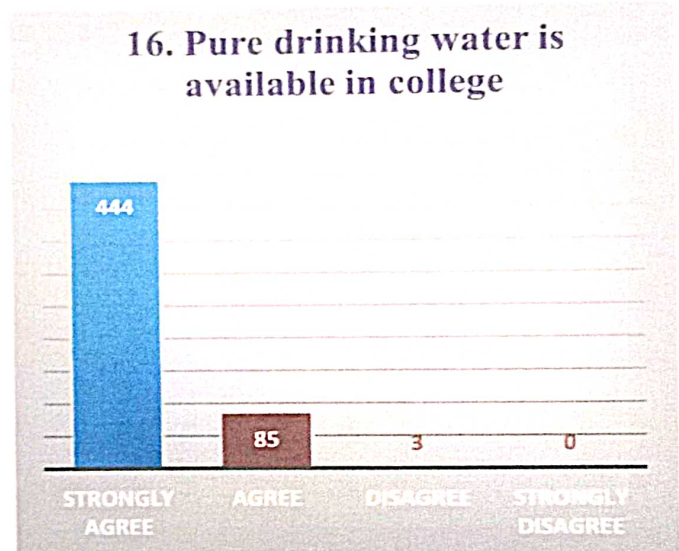
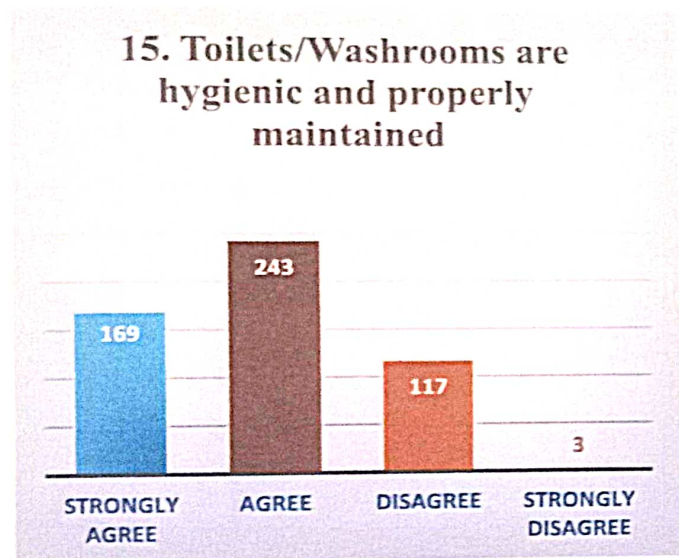
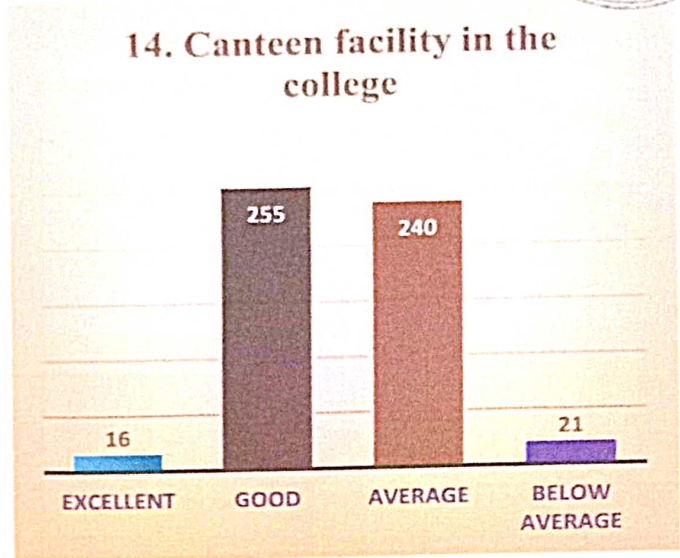
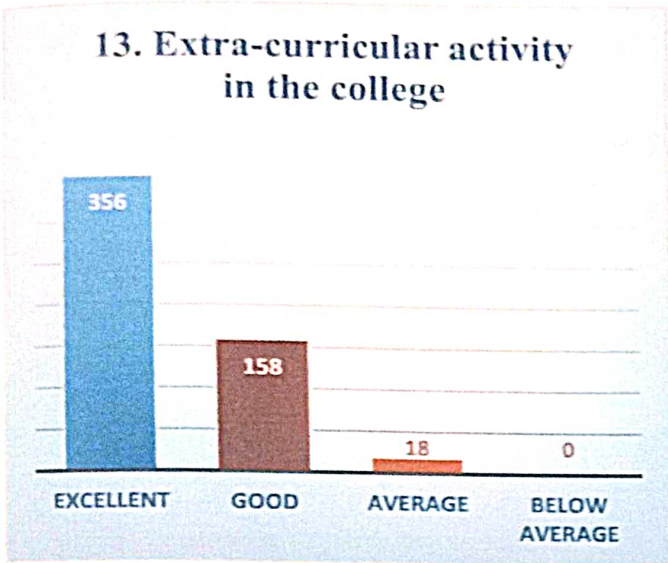


12. Internet facility in the college





No of responses received: 532

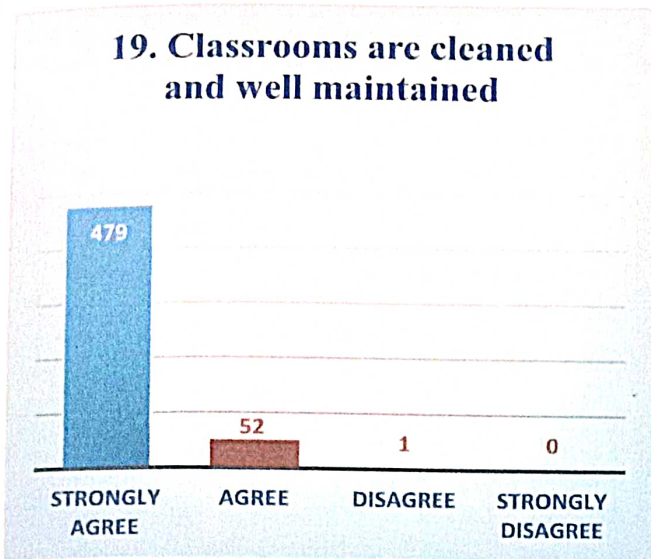


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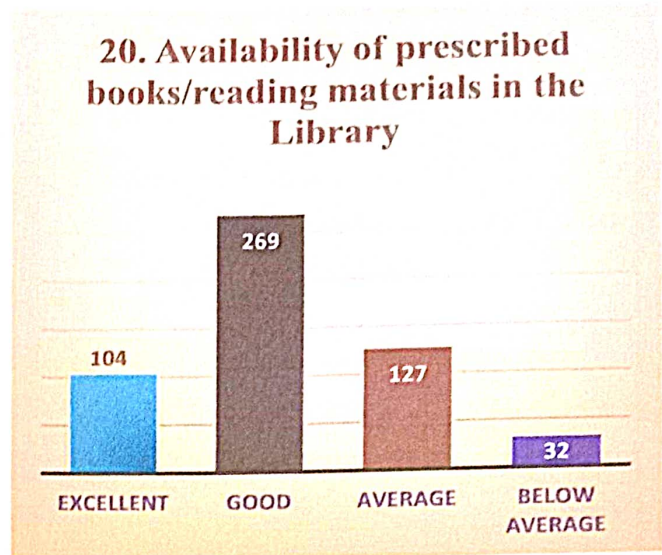
Analysis of Students' Feedback (Year – 2020-21)

No of responses received: 532

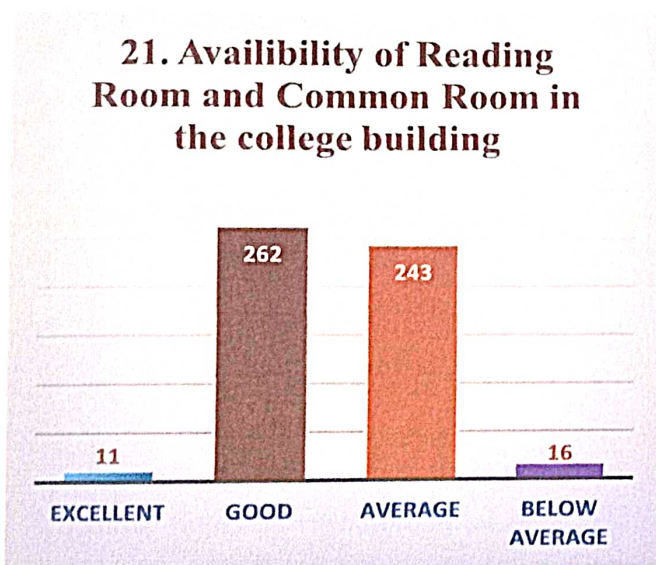
19. Classrooms are cleaned and well maintained



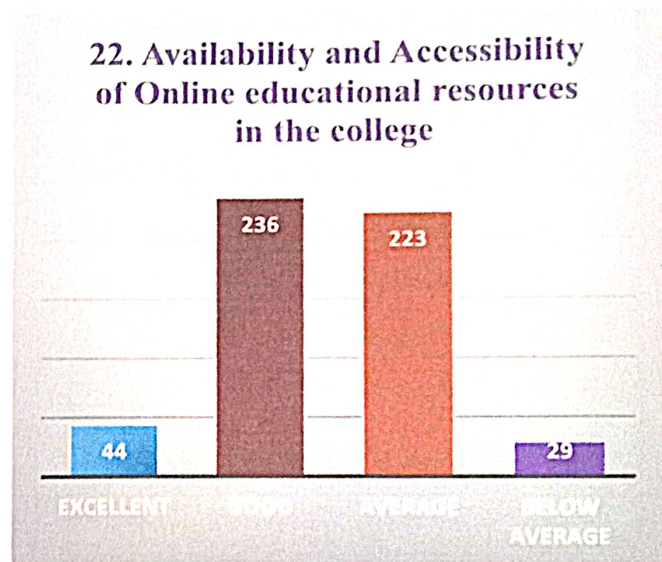
20. Availability of prescribed books/reading materials in the Library



21. Availability of Reading Room and Common Room in the college building



22. Availability and Accessibility of Online educational resources in the college



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Analysis of Students' Feedback (Year – 2020-21)

No of responses received: 532

Average score per question (for Students)

Sl. No.	Question	Average score (out of 4.0)
01.	The Teachers make a sincere effort to cover the entire syllabus	3.90
02.	The teachers are able to explain the topics efficiently	3.95
03.	The Teachers link the subject to real life experiences and create interest in the subject	3.81
04.	The Teachers provide guidance/counselling in academic matters in/outside the classes	3.97
05.	The Teachers encourage participation and discussion in class	3.90
06.	The Teachers use modern teaching aids/gadgets, handouts, suggestion of references, ppts, web resources etc.	3.75
07.	The Teachers pay attention to academically weaker students as well	3.94
08.	The Teachers invite opinions and questions from students on the subject being taught	3.98
09.	Internal assessments are conducted as per schedule	4.00
10.	The Teachers use non-traditional methods of evaluation like quiz, seminars, assignments, classroom presentation/participation or any other method	3.94
11.	Sports facility in the college	3.37
12.	Internet facility in the college	3.72
13.	Extra-curricular activity in the college	3.86
14.	Canteen facility in the college	2.03
15.	Toilets/Washrooms are hygienic and properly maintained	3.10
16.	Pure drinking water is available in college	3.97
17.	Grievances/Problems are redressed/resolved well in time	3.91
18.	The functioning of Placement Cell is satisfactory	2.90
19.	Classrooms are cleaned and well maintained	3.99
20.	Availability of prescribed books/reading materials in the Library	2.80
21.	Availability of Reading Room and Common Room in the college building	2.05
22.	Availability and Accessibility of Online educational resources in the college	2.10

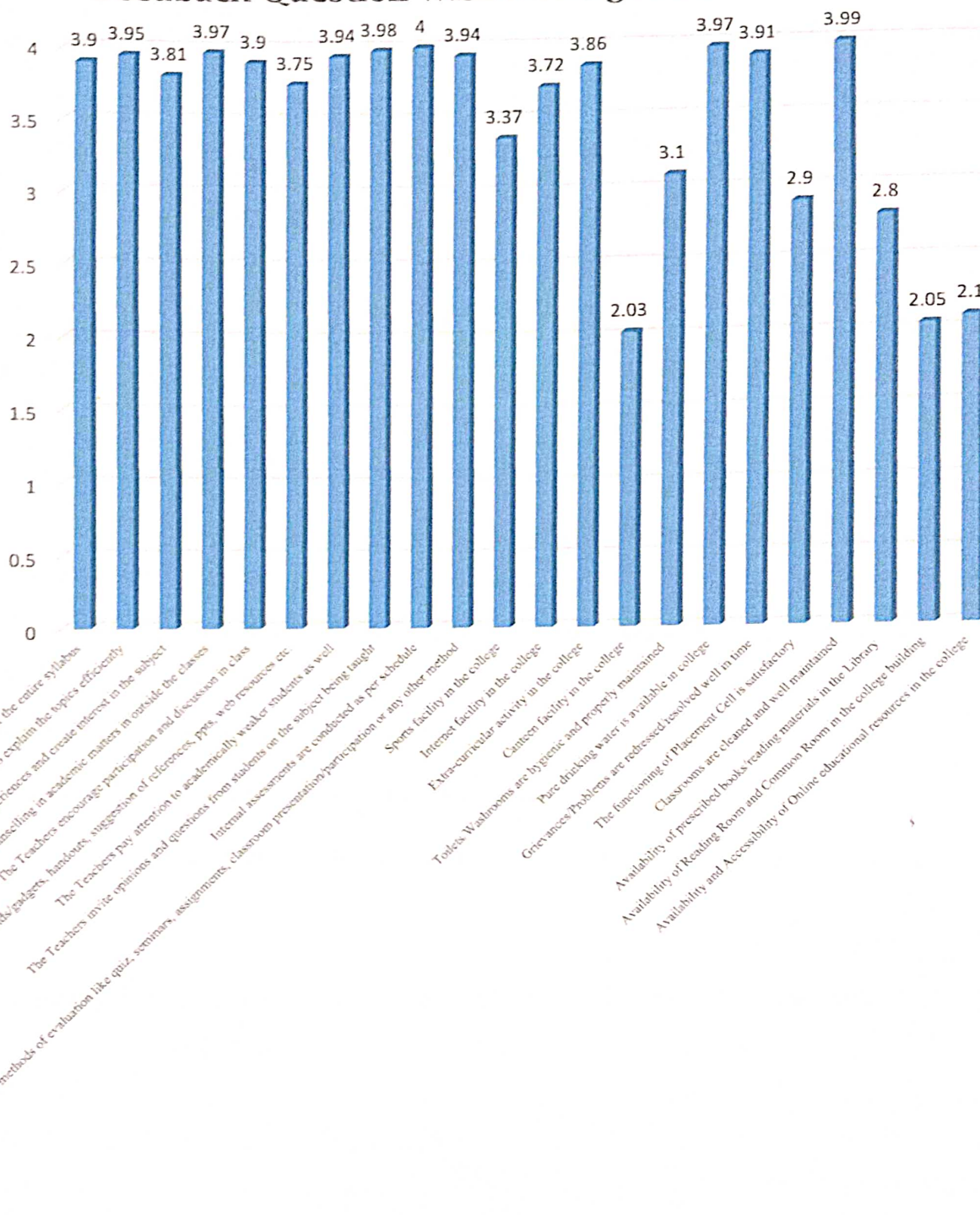


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Analysis of Students' Feedback (Year – 2020-21)

No of responses received: 532

Feedback Question Wise Average Score



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Analysis of Students' Feedback (Year – 2020-21)

No of responses received: 532

Key findings from the survey of Students

1. Students have expressed their complete satisfaction regarding the effort to complete the entire syllabus within the stipulated time (about 94%), to explain the topic efficiently (about 90%) and to illustrate the concepts through examples and applications (about 91.5%).
2. Over 90% students have expressed their satisfaction over the quality of Teaching Learning in our college.
3. The students have expressed their satisfaction regarding the mentorship programme, Add-On/Certificate courses run by the different departments of our college.
4. Students appreciated teaching and implementation of learning outcome-based curriculum which includes continuous evaluation and assessment of students throughout the semester.
5. Students have appreciated the teacher's attitude towards teaching and fairness in evaluation.

This feedback has also pointed out few areas where the Departments/Teachers/Colleges do have scope for enhancement in quality of education.

1. Institute needs to promote internship especially for some subjects in faculty of Arts and Commerce, and also more field opportunities.
2. Institute needs to incorporate more number of Add On /Certificate courses for skill enhancing.
3. More emphasis must be given on skill development programme, hands on training, inclusion of more number of seminars, workshops and field visits.
4. Teachers should encourage research culture amongst students.
5. The functioning of Placement Cell should be increased by introducing more carrier-oriented lectures/seminars.

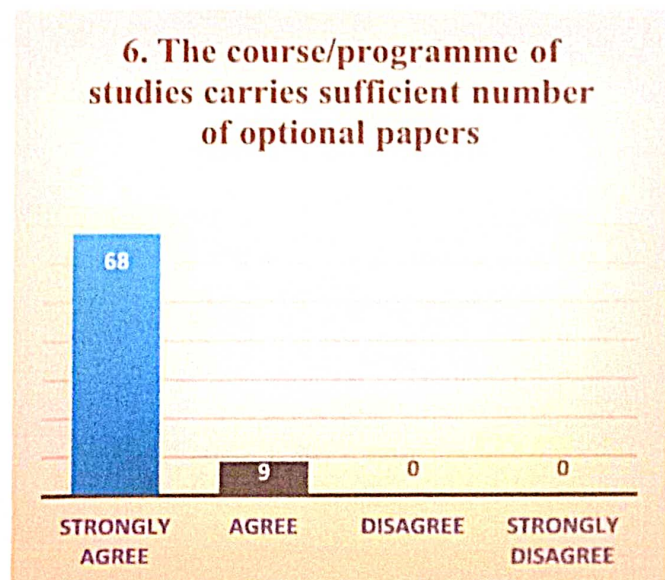
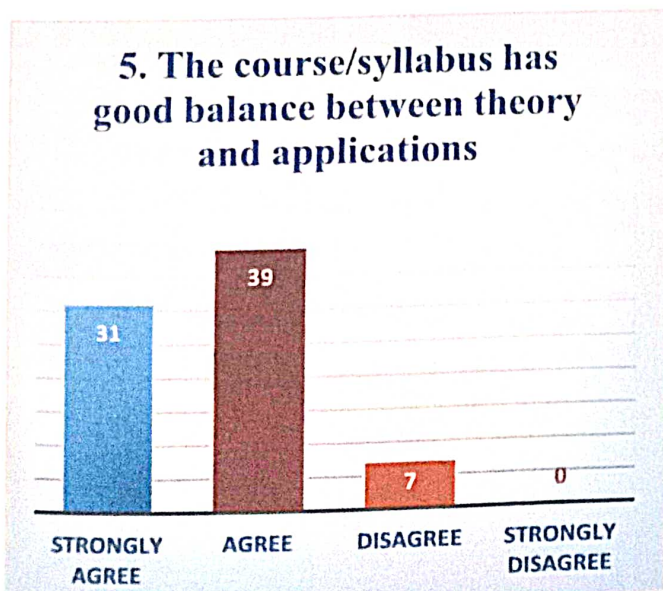
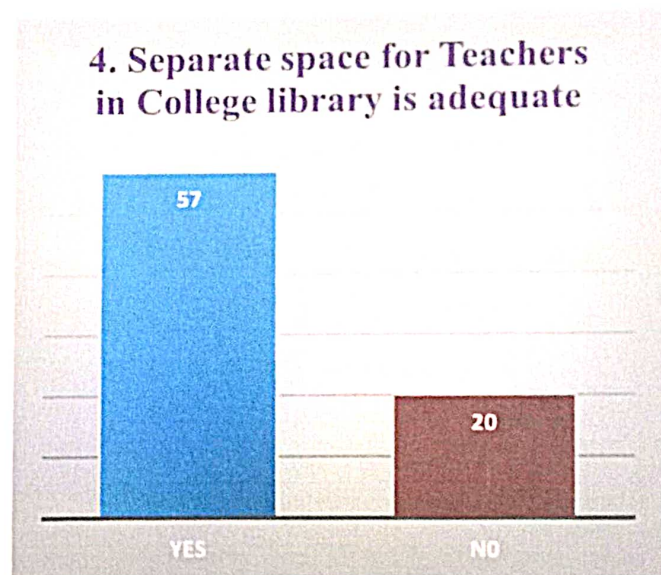
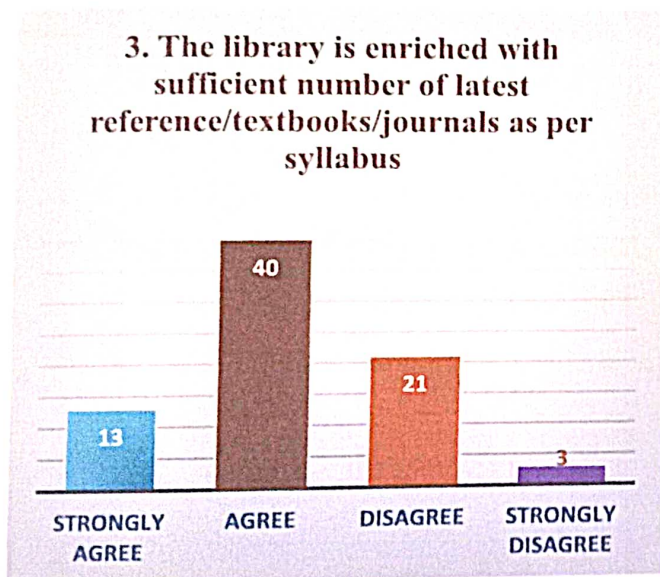
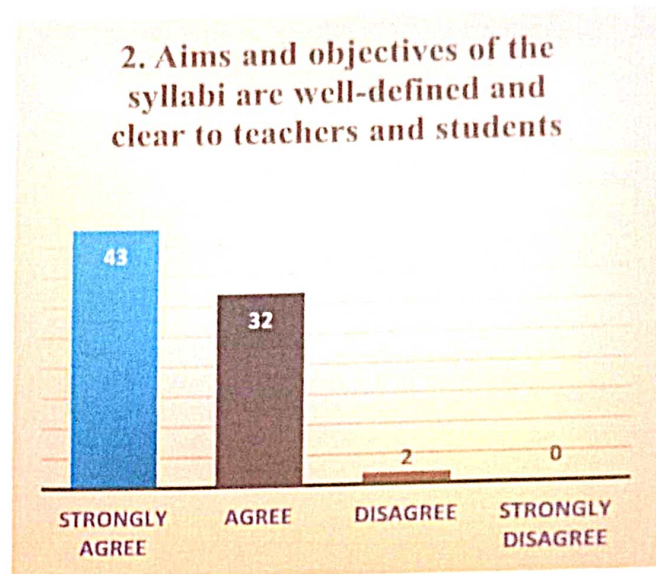
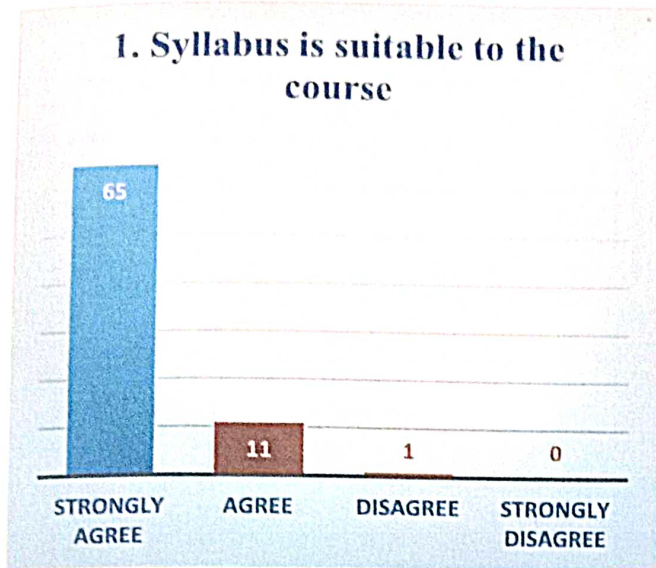
The IQAC and College Authority give utmost importance to the findings of this survey.



AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

Analysis of Teachers' Feedback (Year – 2020-21)

No of responses received: 77



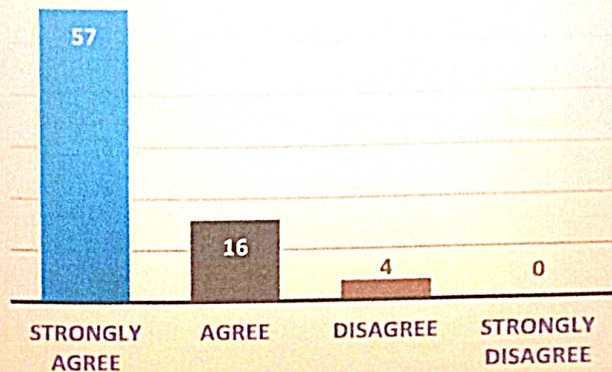


No of responses received: 77

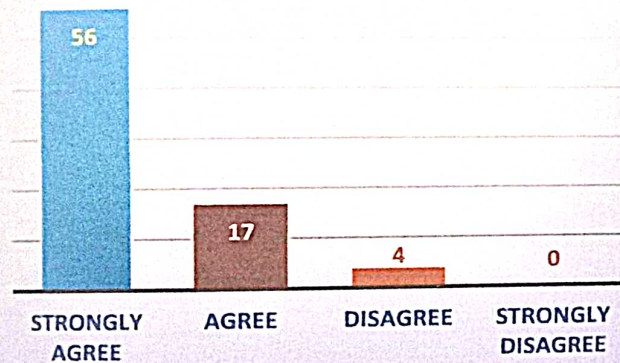
7. Teachers have the freedom to adopt new techniques/strategies of teaching and evaluation such as seminar presentations, group discussions and learners' participations



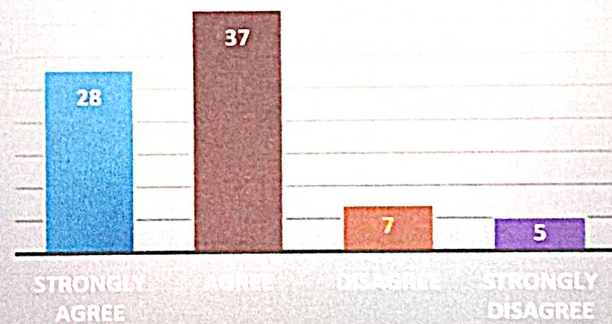
8. The Teachers are encouraged to organize and participate in seminars/workshops/conference



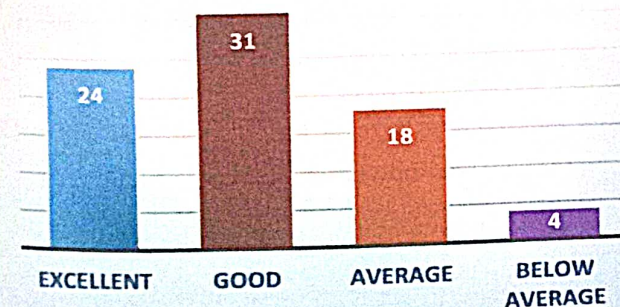
9. The environment in the college is conducive to teaching and research



10. The college provides adequate and smooth support for projects and research facilities



11. Infrastructural facilities, such as Teachers' rooms, class rooms and toilets are adequate in the College



12. The admission process followed by College is active and transparent

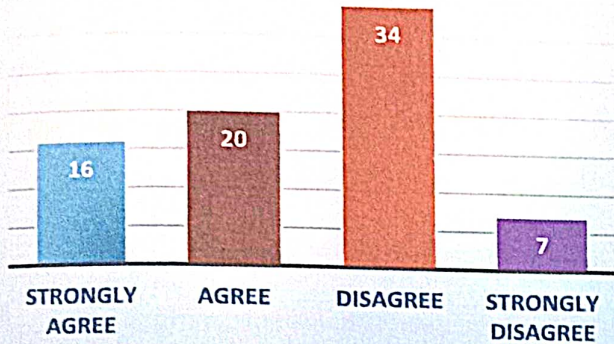


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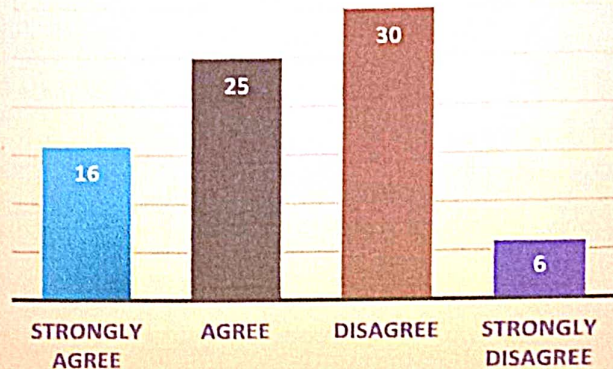
Analysis of Teachers' Feedback (Year – 2020-21)

No of responses received: 77

13. Provisions for professional development are non-discriminatory and fair



14. The Non-teaching Staff are cooperative



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Analysis of Teachers' Feedback (Year – 2020-21)

No of responses received: 77

Average score per question (for Teachers)

Sl. No.	Question	Average score (out of 4.0)
01.	Syllabus is suitable to the course	3.94
02.	Aims and objectives of the syllabi are well-defined and clear to teachers and students	3.89
03.	The library is enriched with sufficient number of latest reference/textbooks/journals as per syllabus	2.75
04.	Separate space for Teachers in College library is adequate	4.00
05.	The course/syllabus has good balance between theory and applications	3.63
06.	The course/programme of studies carries sufficient number of optional papers	4.00
07.	Teachers have the freedom to adopt new techniques/strategies of teaching and evaluation such as seminar presentations, group discussions and learners' participations	3.89
08.	The Teachers are encouraged to organize and participate in seminars/workshops/conference	3.79
09.	The environment in the college is conducive to teaching and research	3.79
10.	The college provides adequate and smooth support for projects and research facilities	3.37
11.	Infrastructural facilities, such as Teachers' rooms, class rooms and toilets are adequate in the College	2.85
12.	The admission process followed by college is active and transparent	4.00
13.	Provisions for professional development are non-discriminatory and fair	1.87
14.	The Non-teaching Staff are cooperative	2.13

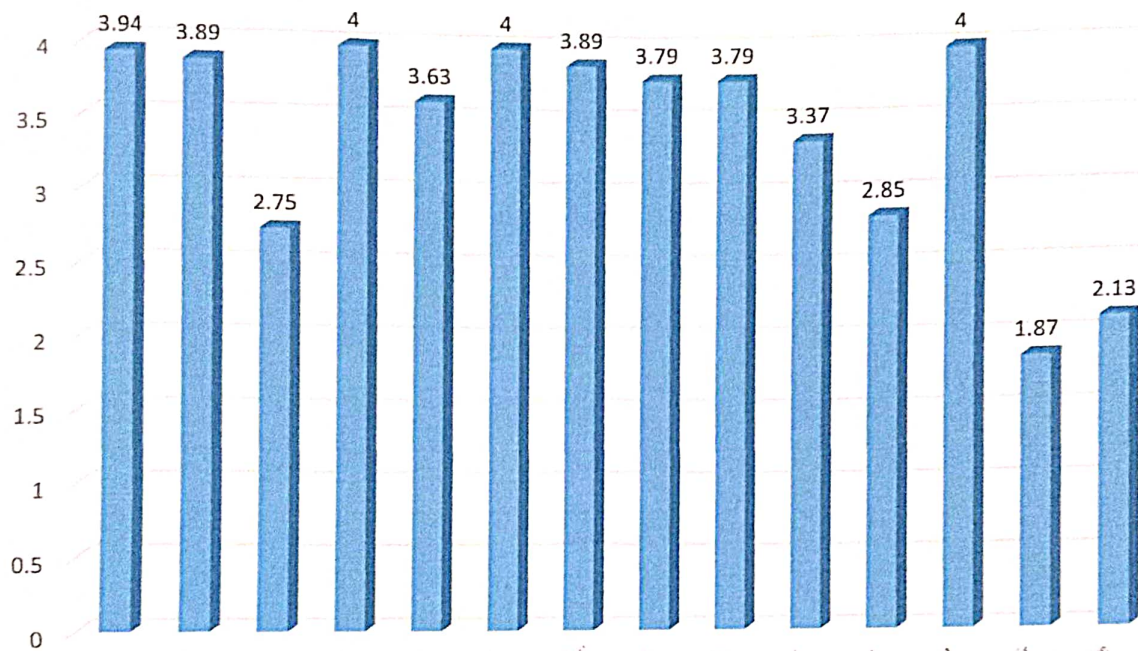


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Analysis of Teachers' Feedback (Year – 2020-21)

No of responses received: 77

Feedback Question Wise Average Score



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Analysis of Teachers' Feedback (Year – 2020-21)

No of responses received: 77

Key findings from the survey of Teachers

1. Teachers are unanimously of the view that the present syllabi are need based and aims and objectives of the syllabi are well-defined and beneficial to the students.
2. They firmly believe that the course/syllabus has good balance between theory and applications.
3. Teachers are of the view that they have the freedom to adopt new techniques/strategies of teaching and evaluation such as seminar presentations, group discussions and learners' participations.
4. Most of the faculties were of the view that Infrastructural facilities, such as Teachers' rooms, class rooms and toilets are not adequate in the College.

This feedback has also pointed out few areas where the Departments/Colleges do have scope for enhancement in quality of education.

1. Institute needs to buy a greater number of books for the library so that it is enriched with sufficient number of latest reference/textbooks/journals as per syllabus.
2. Institute has to provide adequate space for Teachers in reading room of the college library.
3. ICT enabled classrooms should be increased.

The IQAC and College Authority give utmost importance to the findings of this survey.

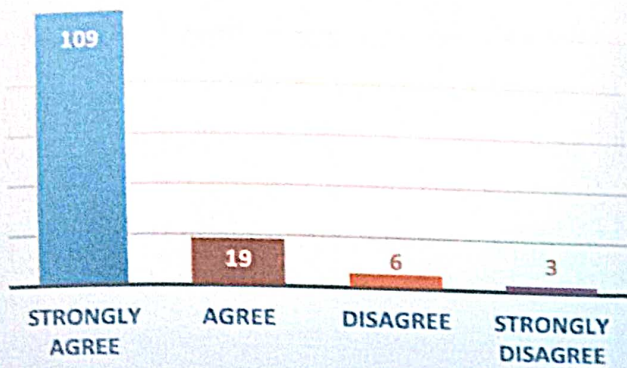


AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

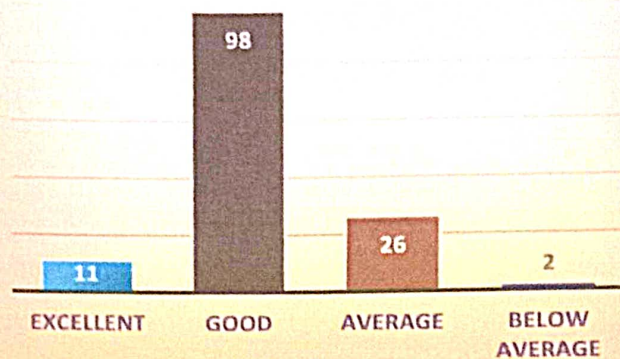
Analysis of Parents' Feedback (Year – 2020-21)

No of responses received: 137

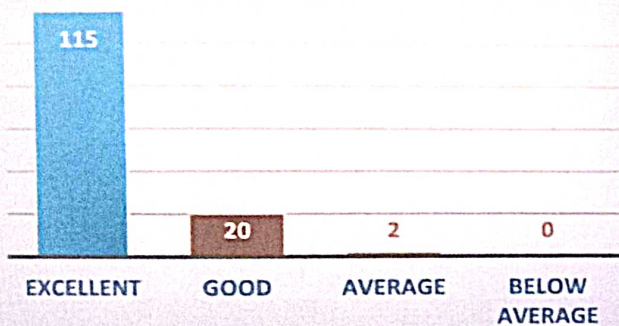
1. Is the College Staff helpful and co-operative during the admission process?



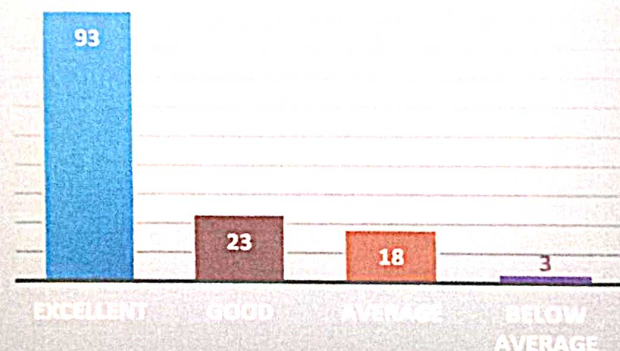
2. How would you rate the infrastructure of the College?



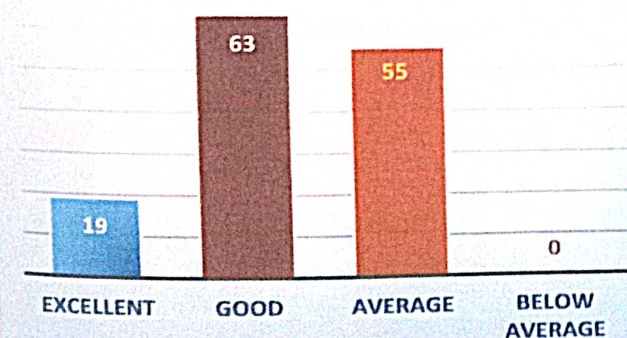
3. How do you rate the learning experience of your ward in the college?



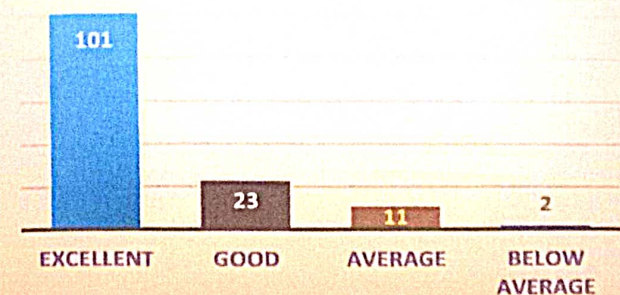
4. How would you rate the resources provided to students by the college?



5. How would you judge the library and sports facility?



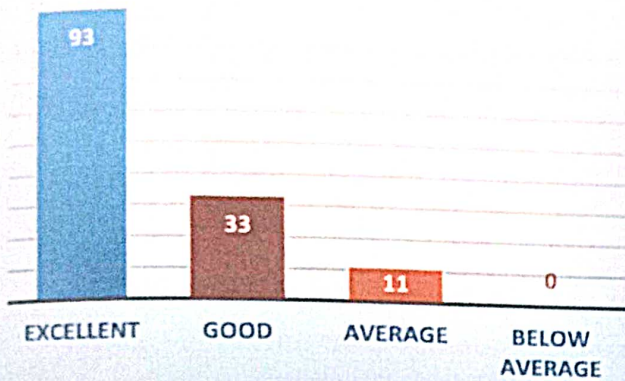
6. What is your assessment of the security arrangements and safety measures in the college?



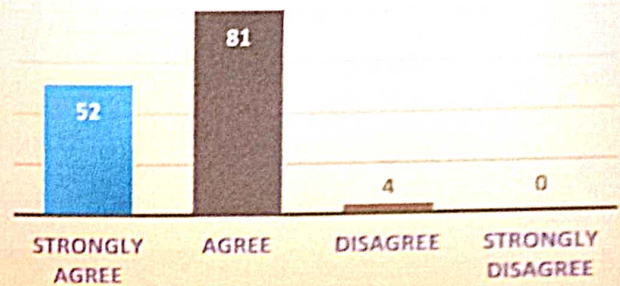


No of responses received: 137

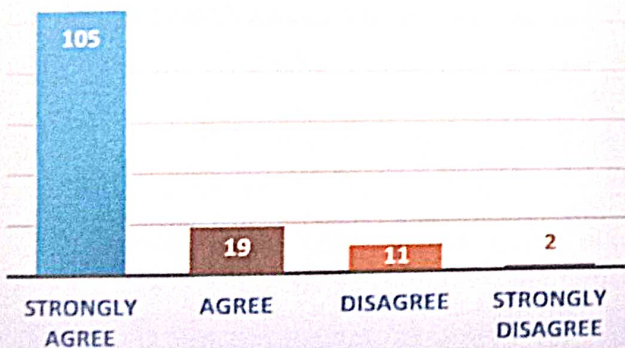
7. What is your comment on the academic skills and knowledge of the college faculty?



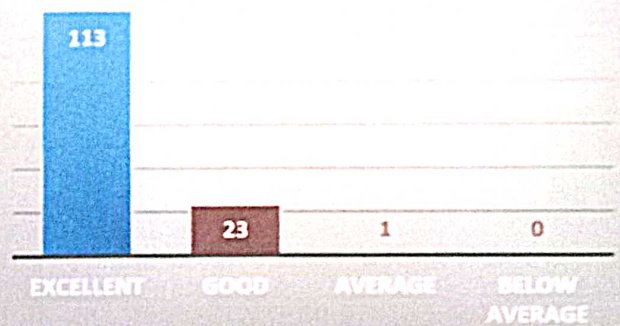
8. Are you satisfied with the studies of your ward in the college?



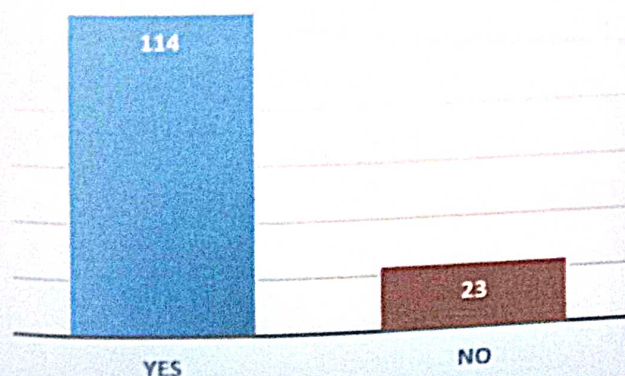
9. Is your daughter/son satisfied with cleanliness of the infrastructure?



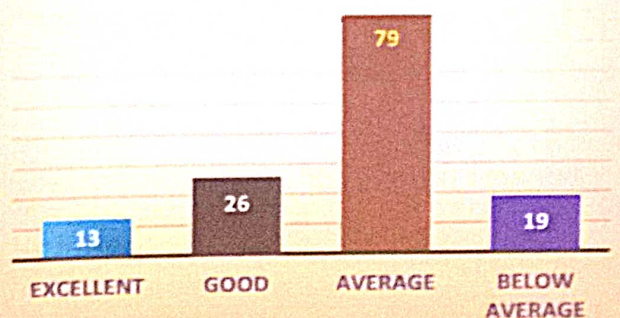
10. What would you say about the fests, events, and extra-curricular activities arranged by the college?



11. Does the college update you about the performance of your ward?



12. What is your assessment about the placements, internship opportunities provided by the college?



AGHOREKAMINI PRAKASHICHANDRA MAHAVIDYALAYA

Analysis of Parents' Feedback (Year – 2020-21)

No of responses received: 137

Average score per question (for Parents)

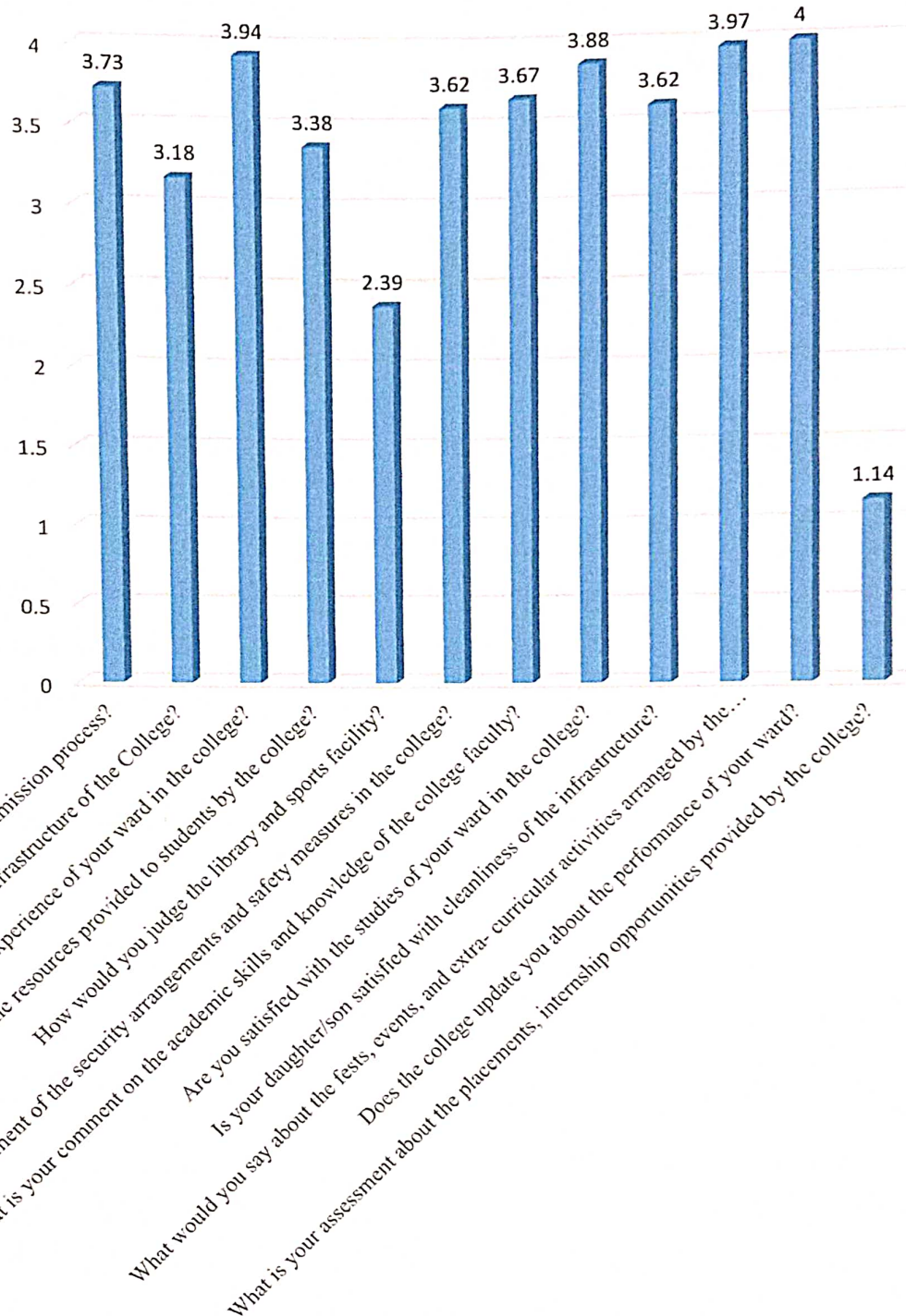
Sl. No.	Question	Average score (out of 4.0)
01.	Is the College Staff helpful and co-operative during the admission process?	3.73
02.	How would you rate the infrastructure of the College?	3.18
03.	How do you rate the learning experience of your ward in the college?	3.94
04.	How would you rate the resources provided to students by the college?	3.38
05.	How would you judge the library and sports facility?	2.39
06.	What is your assessment of the security arrangements and safety measures in the college?	3.62
07.	What is your comment on the academic skills and knowledge of the college faculty?	3.67
08.	Are you satisfied with the studies of your ward in the college?	3.88
09.	Is your daughter/son satisfied with cleanliness of the infrastructure?	3.62
10.	What would you say about the fests, events, and extra-curricular activities arranged by the college?	3.97
11.	Does the college update you about the performance of your ward?	4.00
12.	What is your assessment about the placements, internship opportunities provided by the college?	1.14

AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

Analysis of Parents' Feedback (Year – 2020-21)

No of responses received: 137

Feedback Question Wise Average Score



AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

Analysis of Parents' Feedback (Year – 2020-21)

No of responses received: 137

Key findings from the survey of Parents

1. The students are overall satisfied with the college in most of the spheres.
2. They were satisfied with the teaching and non-teaching staff and the courses during various time of their curriculum provided by the college.
3. The educational resources provided are adequate and they are satisfied with the office staffs who aided them in various procedures.
4. There were not satisfied with the canteen facilities provided by the college.
5. They had prime issues with the hostel accommodation and the mess food.

This feedback has also pointed out few grey areas where the College/ Departments/ Teachers do have scope for enhancement in quality of education. They are as follows:

1. Students coming from far off places should be availed hostel as it is very difficult to travel long distances to attend lectures. So, reconstruction/renovation of the hostel is very much essential.
2. The canteen should be impoverished.
3. The placements and internship opportunities provided by the college are not satisfactorily.

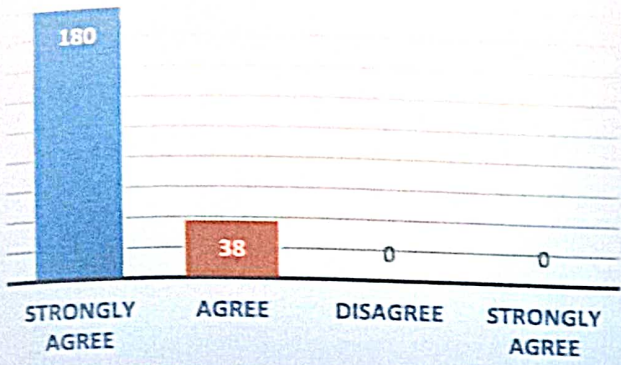
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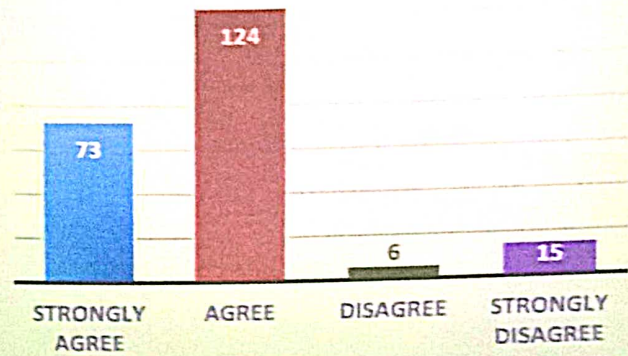


No of responses received: 218

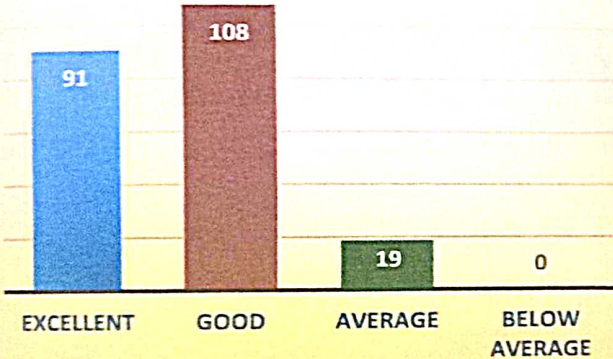
1. Do you feel proud to be associated with AKPCM as an Alumnus?



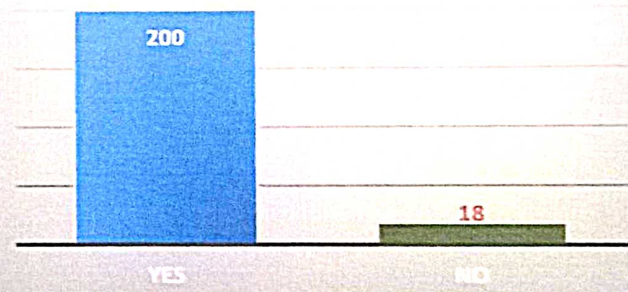
2. Are you willing to contribute to the development of the college?



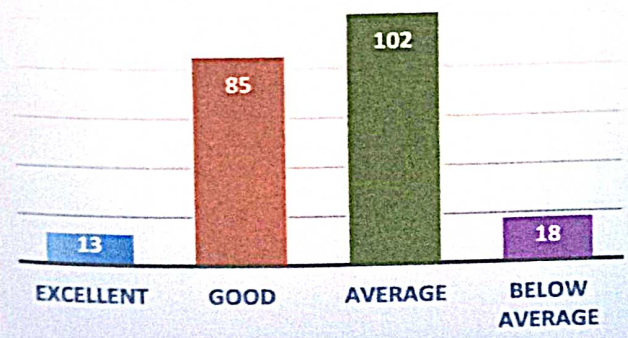
3. How do you rate development activities organized by the college for your overall development?



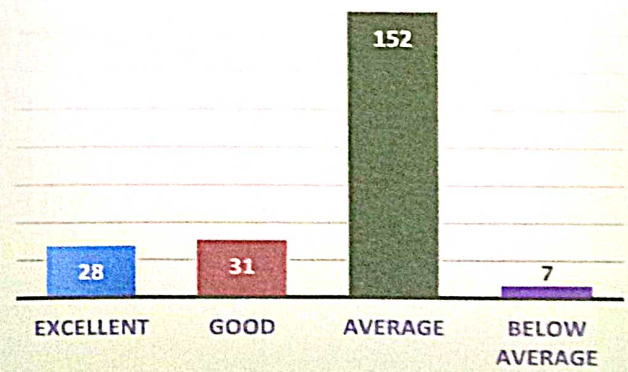
4. Will you recommend your relative/friends to enroll at AKPCM?



5. If you were in hostel, how do you rate the hostel facilities?

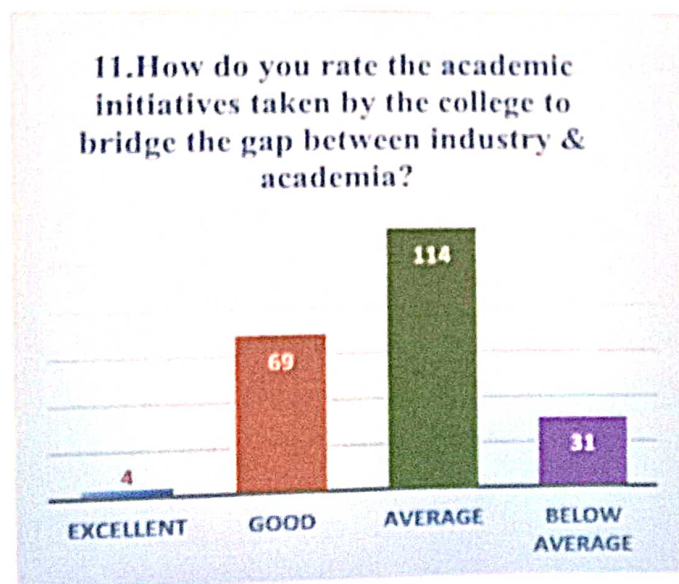
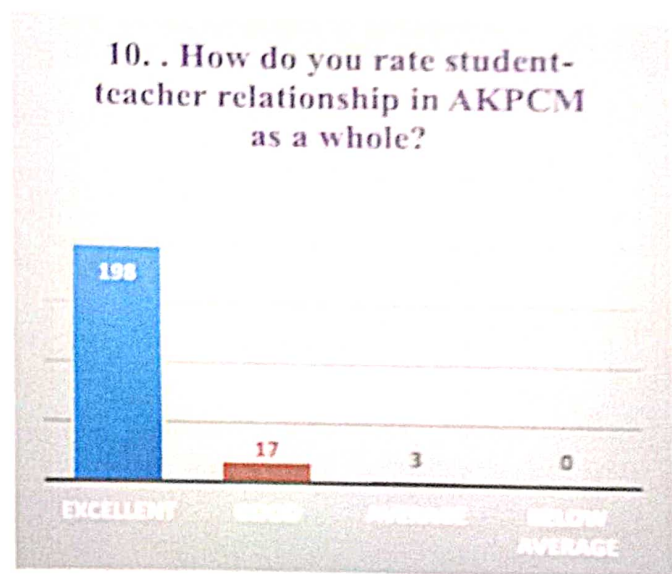
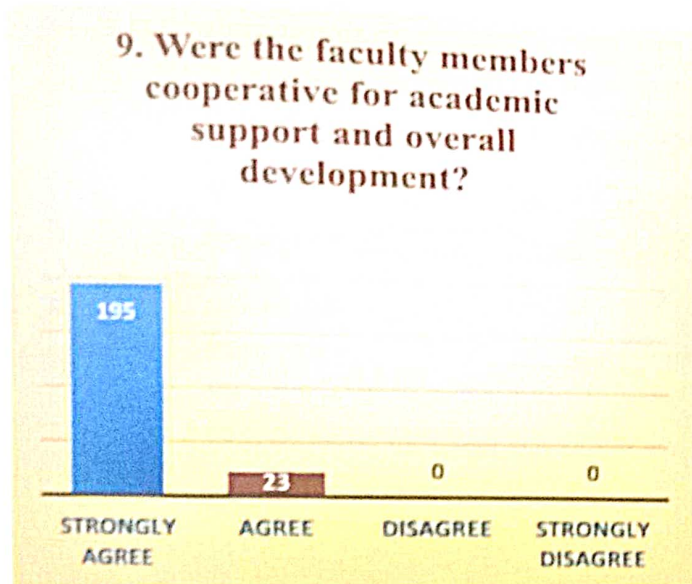
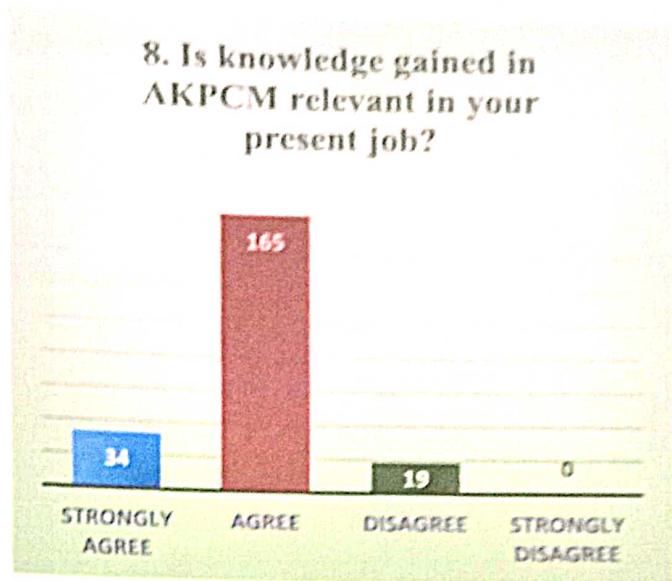
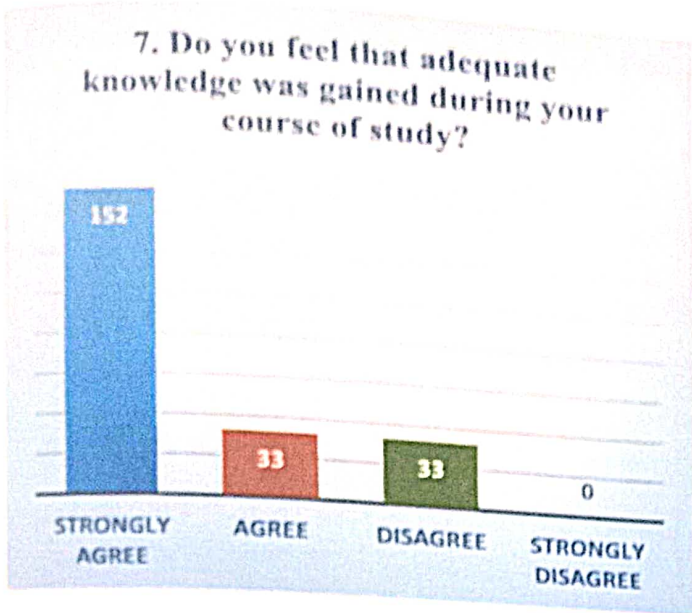


6. . If you were in hostel, how do you rate the quality of food served in mess?





No of responses received: 218



AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

Analysis of Alumnus' Feedback (Year – 2020-21)

No of responses received: 218



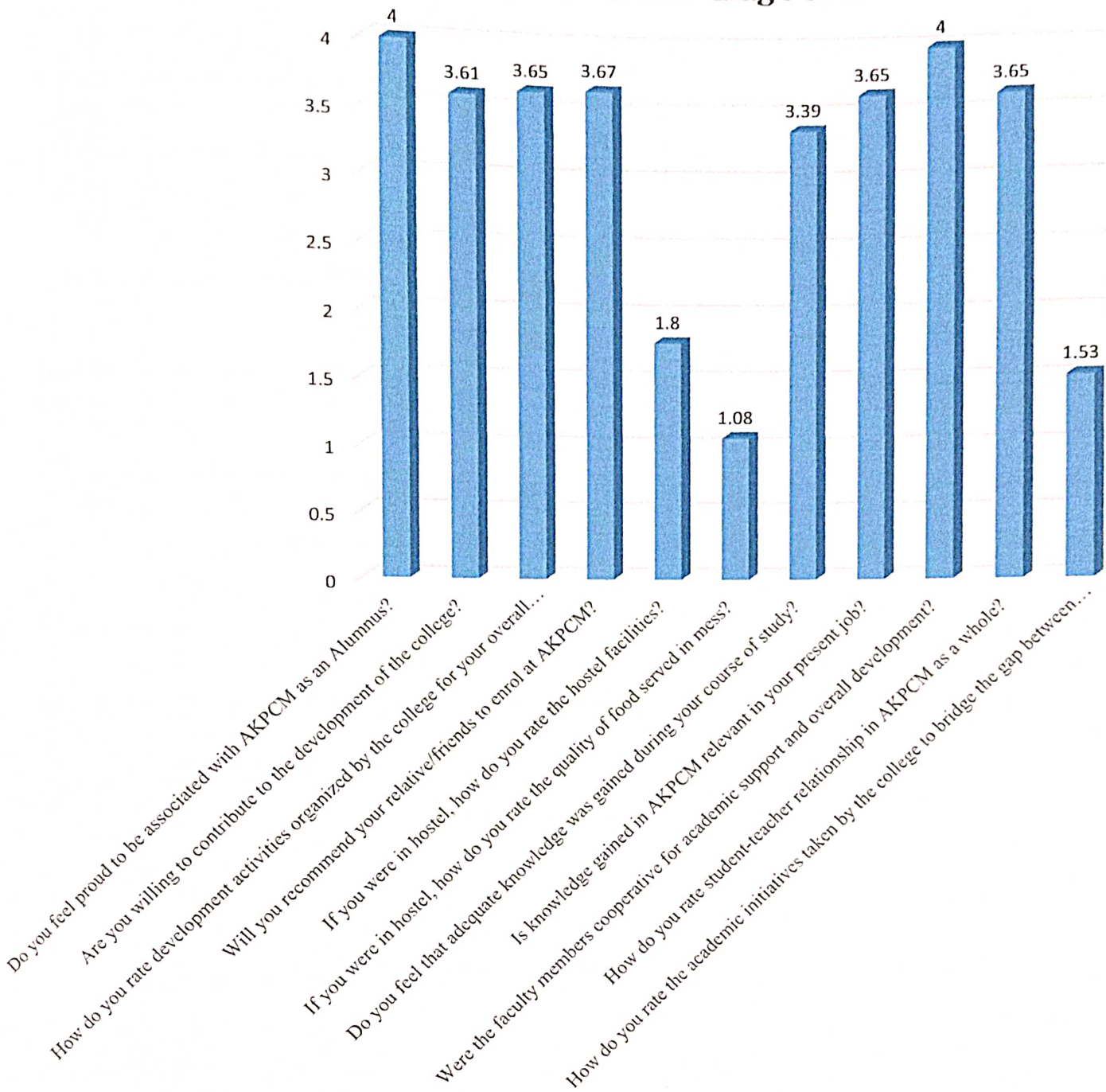
Average score per question (for Alumni)

Sl. No.	Question	Average score (out of 4.0)
01.	Do you feel proud to be associated with AKPCM as an Alumnus?	4.00
02.	Are you willing to contribute to the development of the college?	3.61
03.	How do you rate development activities organized by the college for your overall development?	3.65
04.	Will you recommend your relative/friends to enroll at AKPCM?	3.67
05.	If you were in hostel, how do you rate the hostel facilities?	1.80
06.	If you were in hostel, how do you rate the quality of food served in mess?	1.08
07.	Do you feel that adequate knowledge was gained during your course of study?	3.39
08.	Is knowledge gained in AKPCM relevant in your present job?	3.65
09.	Were the faculty members cooperative for academic support and overall development?	4.00
10.	How do you rate student-teacher relationship in AKPCM as a whole?	3.65
11.	How do you rate the academic initiatives taken by the college to bridge the gap between industry & academia?	1.53



No of responses received: 218

Feedback Question Wise Average Score



AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

Analysis of Alumnus' Feedback (Year – 2020-21)

No of responses received: 218

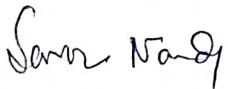
Key findings from the survey of Alumni

1. The students are overall satisfied with the college in most of the spheres.
2. They were unanimously satisfied with the teachers and the courses during various time of their curriculum provided by the college.
3. The educational resources provided are adequate and they are satisfied with the office staffs who aided them in various procedures.
4. There were not satisfied with the canteen facilities provided by the college.
5. They had prime issues with the hostel accommodation and the mess food.

This feedback has also pointed out few grey areas where the College/ Departments/ Teachers do have scope for enhancement in quality of education. They are as follows:

1. Students coming from far off places should be availed hostel as it is very difficult to travel long distances to attend lectures. So reconstruction/renovation of the hostel is very much essential.
2. The canteen should be impoverished.
3. The academic initiatives taken by the college to bridge the gap between industry & academia should be increased.

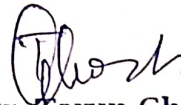
The IQAC and College Authority give utmost importance to the findings of this survey.



Dr. Samir Kr. Nandi
(Convenor)



Prof. Samaresh Chattaraj
(Member)



Dr. Tarun Ghosh
(Member)



Prof. Prabhas Kr. De
(Member)



IQAC Coordinator
AKPC Mahavidyalaya
Bengai, Hooghly





AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

(ESTD-1959)

SUBHASNAGAR, P.O. - BENGAI, PS - GOGHAT

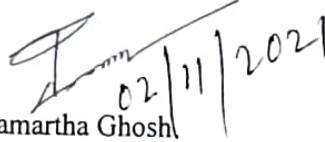
DIST - HOOGHLY, PIN CODE - 712611, W.B.

STD. : 03211 : 246235 / 246772 Email : akpc_m@yahoo.co.in

To Whom it may concern

Extracts of the minutes from the Governing Body meeting held on 02.11.2021

The feedback analysis report along with recommendation for Follow-up Actions during the academic session 2020-2021 was submitted by IQAC to the Governing Body through the Principal for approval. The Governing Body approved the Action Taken Report (ATR) for the session 2020-2021 vide resolution no. 03, dated 02.11.2021


02/11/2021

Dr. Paramartha Ghosh

Principal & Secretary
A.K.P.C. Mahavidyalaya Bengai, Hooghly

Principal
A.K.P.C. Mahavidyalaya
P.O.- Bengai, Dt. Hooghly





AGHOREKAMINI PRAKASHCHANDRA MAHAVIDYALAYA

(ESTD.-1959)

AFFILIATED TO THE UNIVERSITY OF BURDWAN & RECOGNIZED BY U.G.C.

SUBHASNAGAR P.O.- BENGAI P.S. - GOGHAT DIST.- HOOGHLY

PIN CODE-712 611 (W.B.)

STD.: 03211 ☎: 246 772

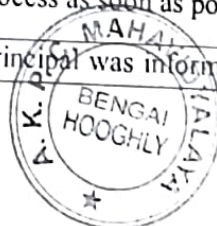
Email: akpc_m@yahoo.co.in / info@akpcmahavidyalaya.org

Website: www.akpcmahavidyalaya.org

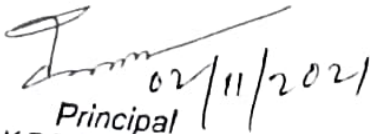
Feedback Analysis and Action Taken Report (ATR) of Aghorekamini Prakashchandra Mahavidyalaya, Bengai, Hooghly for the session 2020-2021

	Feedback Analysis	Action Taken Report
1.	Students' feedback clearly depicts that the completion of syllabus on time by teachers is about 94%. The feedback committee suggested to the authority to request all the teachers to complete the syllabus within the stipulated time.	The Principal held a meeting with the Heads of all the departments and directed them to do the needful, so that the syllabi can be completed in time
2.	Some students expressed the need of more ICT enabled classrooms.	The Principal was informed of the need and he assured the IQAC that more ICT-enabled classrooms would be set up when fund permitted.
3.	College needs to increase more books in the library to cope up with the newly introduced CBCS syllabus.	The Principal was informed of the need and he assured the IQAC that sufficient number of books would be purchased before the commencement of the next semester.
4.	Boys' and Girls' hostels need to be renovated for the students coming from the distant areas.	The Principal took cognizance of the issue and assured the IQAC that a meeting with the Building Sub-Committee would be held soon to solve the problem.
5.	Some students felt that the toilets/washrooms are not hygienic and not properly maintained.	The Principal took cognizance of the issue and assured the IQAC that a meeting with the Cleaning Staff of our college would be held soon to solve the problem.
6.	Alumni Association needs to be Government registered. The committee suggests the Alumni Association to do the needful.	The Principal held a meeting with the Secretary and President of the Alumni Association to take necessary steps to get the said association registered through due process as soon as possible.
7.	Sports facilities need to be improved. More	The Principal was informed of the need

[Signature]
Principal
A.K.P.C. Mahavidyalaya
P.O.- Bengai, Dt. Hooghly



	sports equipments need to be purchased.	and he assured the IQAC that more sports equipment's would be purchased when fund permitted.
8.	As per students' feedback, gymnasium facilities need to be improved.	The Principal was informed of the need and he assured the IQAC that the gymnasium would be upgraded soon. He had already put the issue on the agenda of a meeting with the Purchase Committee to be held very soon.
9.	The teachers should be encouraged to introduce different Add on courses/ value added courses to their curriculum.	The Principal was informed of the need and he held a meeting with the Heads of all the departments to encourage them to introduce add-on courses from the next semester
10.	As per Alumni and parent feedback, industry visit, training and placement should be improved.	The college authority took cognizance of the feedback. The Principal requested the concerned HoDs to incorporate more field-based activities, project works, internships, industry visits in their curriculum. He also assured the IQAC that frequent placement drives would be organized on and off campus in collaboration with industries/ organisations.
11.	As per parent feedback, the number of parent teacher meeting should be increased.	The Principal was informed of the need and he held a meeting with the Heads of all the departments to direct them to hold parent-teacher meetings more frequently.
12.	Teachers should be encouraged to undertake different Research Projects.	The Principal held an all teacher meeting where he stressed the need for college teachers to undertake research works, as per UGC rules. He advised all teachers to seek guidance from the IQAC in this regard.


 02/11/2021
 Principal
 A.K.P.C. Mahavidyalaya
 P.O.- Bengai, Dt Hooghly

