

## Aghorekamini Prakashchandra Mahavidyalaya



## FEEDBACK ANALYSIS

**SESSION 2021-22** 







AFFILIATED TO THE UNIVERSITY OF BURDWAN & RECOGNIZED BY U.G.C. SUBHASNAGAR ☆P.O.- BENGAI ☆P.S. - GOGHAT ☆ DIST.- HOOGHLY PIN CODE-712 611 (W.B.)

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Feedback is an essential element of the learning process. IQAC makes it a tradition to mandatorily collect feedback on various curricular aspects, teaching-learning, evaluation and infrastructure from different stakeholders such as the Students, Teachers, Alumni and Parents using structured proforma through feedback committee in offline mode. The committee collects the feedback and submits it to the IQAC. The feedback collected from the individualshas been analyzed by the IQAC and necessary action has been taken for the development of curriculum, teaching-learning process and infrastructure.

#### **Objective**

The objective of taking feedback from different stakeholders such as the Students, Teachers, Alumni and Parents is to determine the satisfaction levels of them and identify scopes for the institution's betterment.

#### Methodology

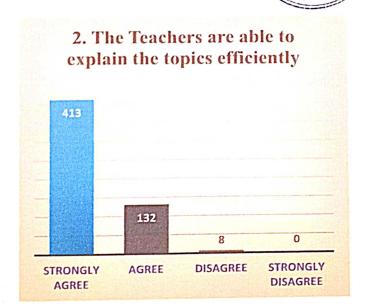
- Collection of Data: The feedback is collected manually by circulating the feedback forms.
- Analysis and Interpretation: The data is analysed through charts and diagrams. Microsoft Excel is used for this exercise.
- Meetings and Action Taken Report: Based on the analysis, IQAC holds meeting at the end of every academic year to discuss the analysed data and take up the related issues and their suggestions for necessary action. Likewise, the action taken report is prepared.
- Approval of Action Taken Report: The feedback analysis report and Action Taken Report of the academic year is placed before the Governing Body of the college for approval.
- Circulation of Action Taken Report: The approved action taken report is circulated among the staff members through the IQAC. Action taken report acts as a plan for the next academic year. Department level meetings are also held to execute and implement the action plan.



Analysis of Students' Feedback (Year - 2021-22)

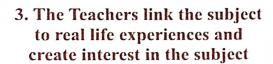
No of responses received: 553

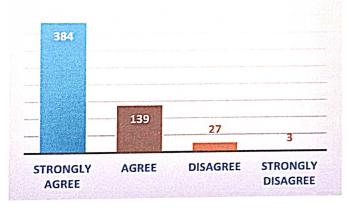


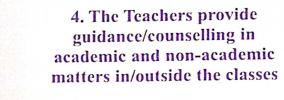


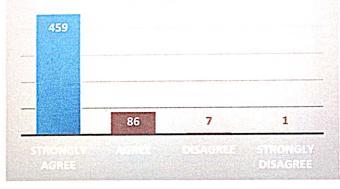
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BENGAI HOOGHLY

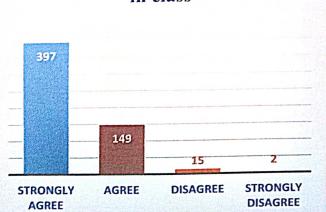


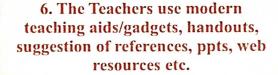


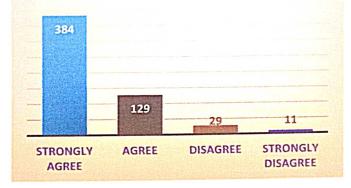




# 5. The Teachers encourage participation and discussion in class

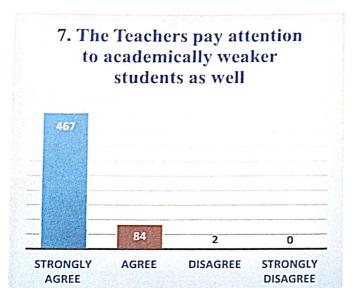


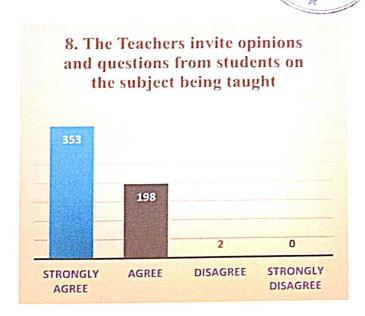




Analysis of Students' Feedback (Year - 2021-22)

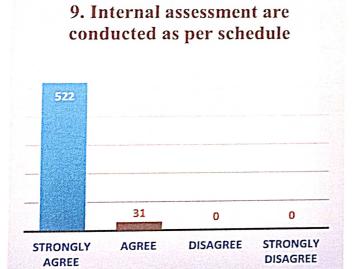
No of responses received: 553





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10. The Teachers use nontraditional methods of evaluation
like quiz, seminars, assignments,
classroom presentation/
participation or any other method

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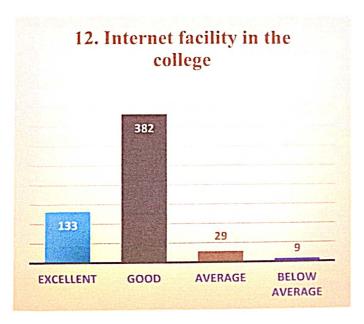
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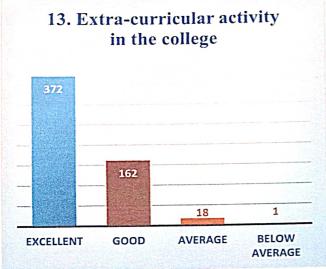


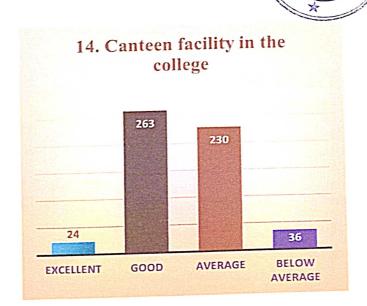


Analysis of Students' Feedback (Year - 2021-22)

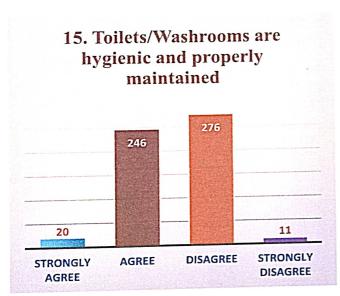
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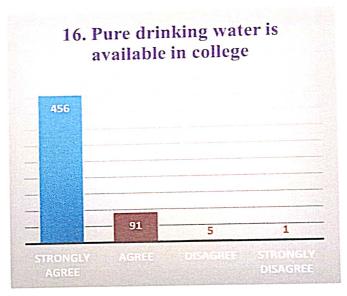




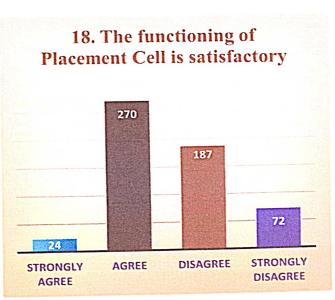


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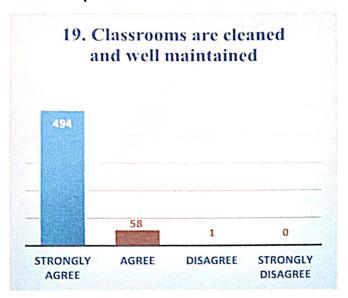


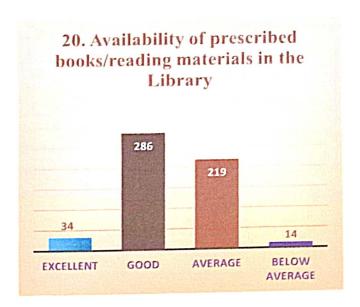


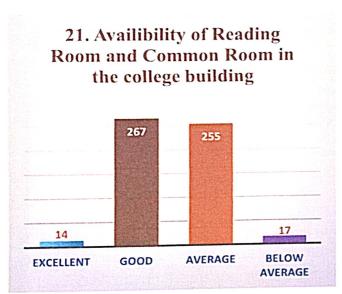


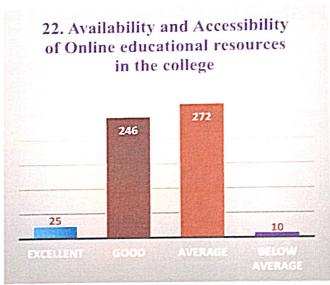


Analysis of Students' Feedback (Year - 2021-22)











Analysis of Students' Feedback (Year - 2021-22)

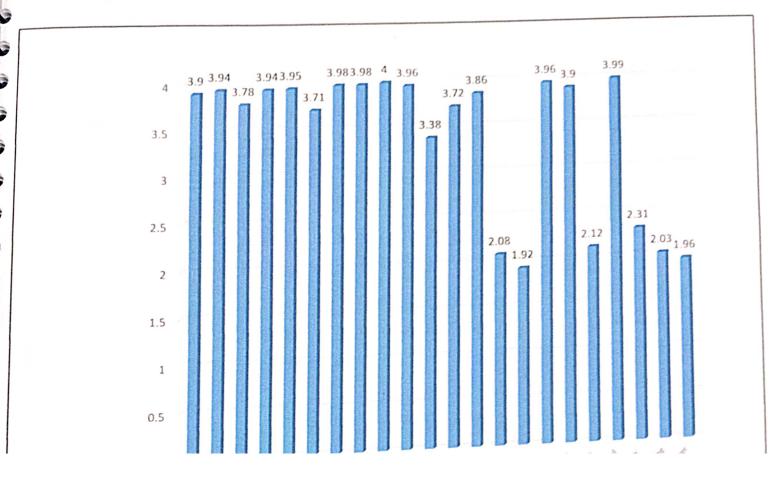
No of responses received: 553

## Average score per question (for Students)

Sl. No.	Question	Average score (out of 4.0)
01.	The Teachers make a sincere effort to cover the entire syllabus	3.90
02.	The teachers are able to explain the topics efficiently	3.94
03.	The Teachers link the subject to real life experiences and create interest in the subject	3.78
04.	The Teachers provide guidance/counselling in academic matters in/outside the classes	3.94
05.	The Teachers encourage participation and discussion in class	3.95
06.	The Teachers use modern teaching aids/gadgets, handouts, suggestion of references, ppts, web resources etc.	
07.	The Teachers pay attention to academically weaker students as well	
08.	The Teachers invite opinions and questions from students on the subject being taught	3.98
09.	Internal assessments are conducted as per schedule	4.00
10.	The Teachers use non-traditional methods of evaluation like quiz, seminars, assignments, classroom presentation/participation or 3	
11.	any other method  Sports facility in the college	3.38
12.	Internet facility in the college  3.72	
13.	Extra-curricular activity in the college 3.86	
14.	Canteen facility in the college 2.08	
15.	Toilets/Washrooms are hygienic and properly maintained	1.92
16.	Pure drinking water is available in college	3.96
17.	Grievances/Problems are redressed/resolved well in time	3.9
18.	The functioning of Placement Cell is satisfactory	2.12
19.	Classrooms are cleaned and well maintained  3.99	
20.	Availability of prescribed books/reading materials in the Library  2.3	
21.	Availability of Reading Room and Common Room in the college 2.03	
22.	Availability and Accessibility of Online educational resources in	



Analysis of Students' Feedback (Year - 2021-22)



Analysis of Students' Feedback (Year - 2021-22)

No of responses received: 553

999

## Key findings from the survey of Students

1. Students are overwhelmingly satisfied with the instructor's efforts to complete the entire syllabus within the stipulated time, to explain the topic efficiently, and to illustrate the concepts through examples and applications.

The 96% satisfaction rating with the instructor's efforts to complete the syllabus is particularly impressive. This shows that students feel that the instructor is well-organized and that they are making good progress in the course.

The 92% satisfaction rating with the instructor's explanations is also very good. This shows that students feel that the instructor is clear and concise in their teaching, and that they are able to understand the concepts being taught.

The 94% satisfaction rating with the instructor's use of examples and applications is also very positive. This shows that students feel that the instructor is using a variety of methods to help them understand the concepts being taught, and that they are finding these methods helpful.

Overall, the results of the student satisfaction survey are very positive. This is a good indication that the instructor is doing a good job of teaching the course.

- 2. A high student satisfaction rate is a sign that the college is doing a good job of providing a quality education. There are many factors that can contribute to student satisfaction, including the quality of the teaching, the availability of resources, and the overall atmosphere of the college.
- 3. The students have expressed their satisfaction regarding the mentorship programme, Add-On/Certificate courses run by the different departments of our college.
- 4. Students are appreciating the teaching and implementation of learning outcome based curriculum (LOCF) in our college. Continuous evaluation and assessment of students throughout the semester is an important part of LOCF. It also helps to identify students who are struggling so that they can get the help they need.
- 5. Students are satisfied with the attitude of the teachers and the fairness of their evaluations.
- 6. Most of the students have given positive feedback considering NCC, NSS and other extracurricular activities.
- 7. Almost 95% students have given positive feedback considering activities of different Cells like prevention to sexual harassment cell, anti-ragging cell where almost 90% of them have provided good response considering the activities of grievance redressal cell.

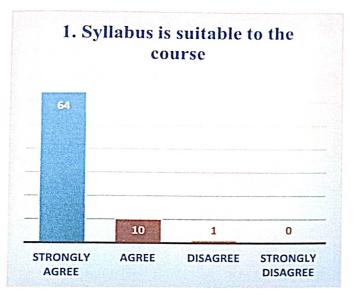
This feedback has also pointed out few areas where the Departments/Teachers/Colleges do have scope for enhancement in quality of education.

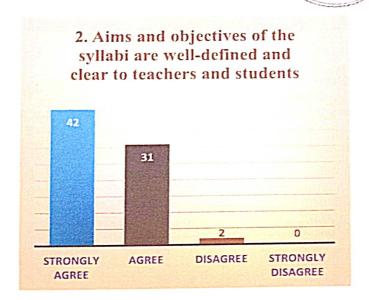
- 1. Institute needs to commence offline classes after the pandemic implementing safety measures.
- 2. Institute needs to incorporate more number of Add On /Certificate courses to develop their skills and to make themselves more marketable to potential employers
- 3. Institute needs to purchase more of books in the library.
- 4. Improve ICT infrastructure in various departments.
- The functioning of Placement Cell should be increased by introducing more carrier-oriented lectures/seminars.

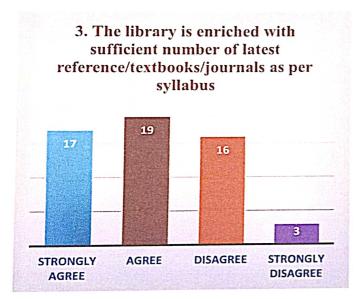
The IQAC and College Authority give utmost importance to the findings of this survey.

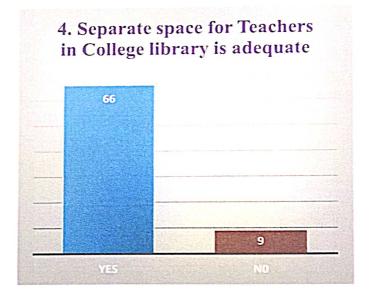


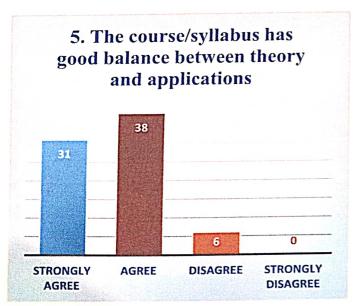
Analysis of Teachers' Feedback (Year - 2021-22)

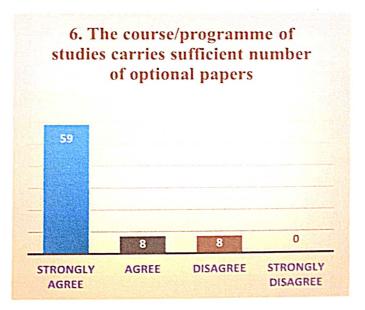




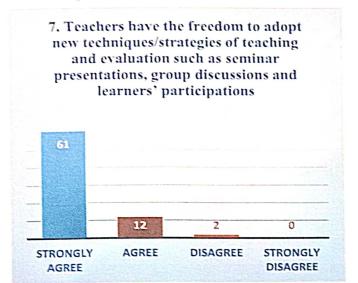


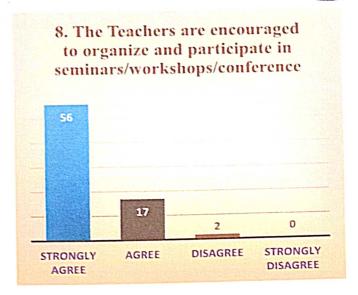


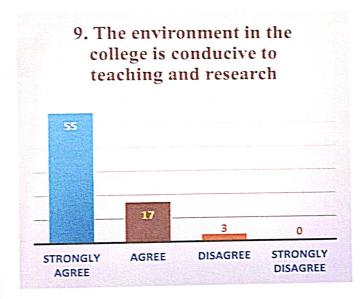


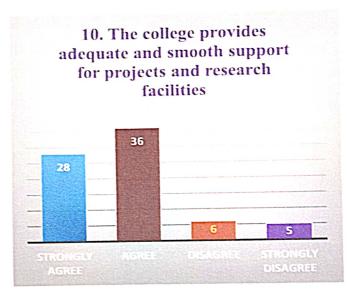


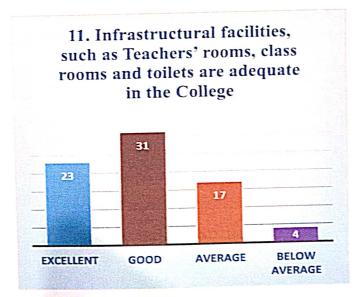
Analysis of Teachers' Feedback (Year - 2021-22)

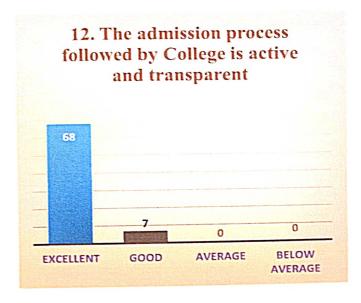




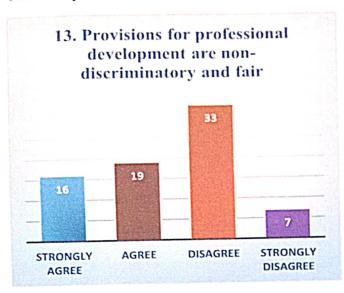


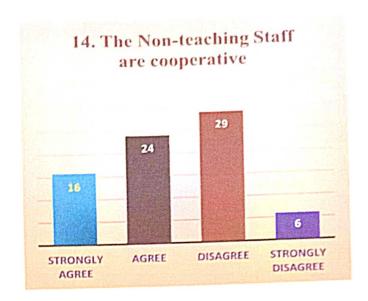






Analysis of Teachers' Feedback (Year - 2021-22)







Analysis of Teachers' Feedback (Year – 2021-22)

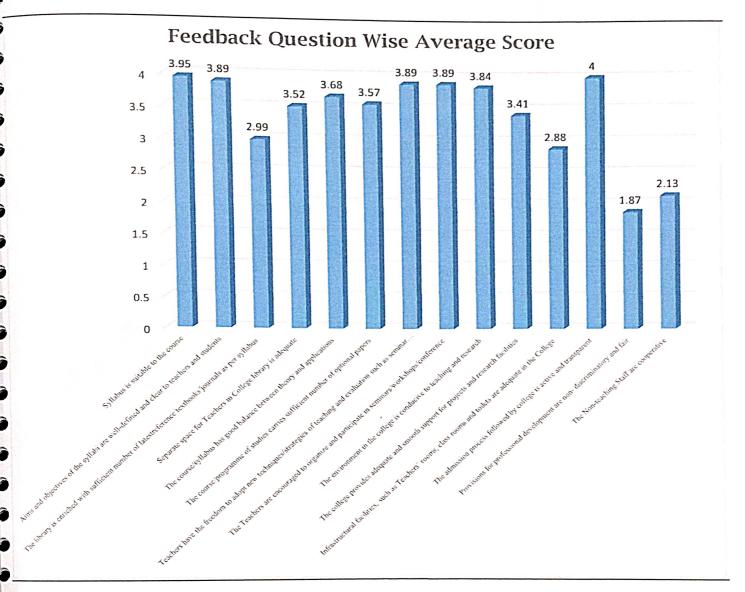
No of responses received: 75

## Average score per question (for Teachers)

Sl. No.	Question	Average score (out of 4.0)	
01.	Syllabus is suitable to the course	3.95	
02.	Aims and objectives of the syllabi are well-defined and clear to teachers and students	3.89	
03.	The library is enriched with sufficient number of latest reference/textbooks/journals as per syllabus	2.99	
04.	Separate space for Teachers in College library is adequate	3.52	
05.	The course/syllabus has good balance between theory and applications  3.68		
06.	The course/programme of studies carries sufficient number of optional papers	3.57	
07.	Teachers have the freedom to adopt new techniques/strategies of teaching and evaluation such as seminar presentations, group discussions and learners' participations	3.89	
08.	The Teachers are encouraged to organize and participate in seminars/workshops/conference	3.89	
09.	The environment in the college is conducive to teaching and research		
10.	The college provides adequate and smooth support for projects and research facilities	3.41	
11.	Infrastructural facilities, such as Teachers' rooms, class rooms and toilets are adequate in the College		
12.	The admission process followed by college is active and transparent 4.00		
13.	Provisions for professional development are non- discriminatory and fair	1.87	
14.	The Non-teaching Staff are cooperative	2.13	



Analysis of Teachers' Feedback (Year - 2021-22)





Analysis of Teachers' Feedback (Year - 2021-22)

No of responses received: 75

## Key findings from the survey of Teachers

- 1. Teachers are unanimously of the view that the present syllabi are need based and aims and objectives of the syllabi are well-defined and beneficial to the students.
- 2. They firmly believe that the course/syllabus has good balance between theory and applications.
- 3. Teachers are of the view that they have the freedom to adopt new techniques/strategies of teaching and evaluation such as seminar presentations, group discussions and learners' participations.
- 4. The faculty members of our college are concerned about the inadequate infrastructural facilities such as: (a) Increase the number of classrooms (b) Improve the toilets (c) Provide more space for faculty.

This feedback has also pointed out few areas where the Departments/Colleges do have scope for enhancement in quality of education.

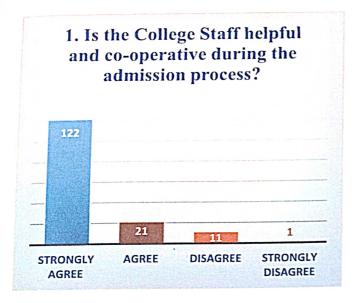
- 1. Institute needs to buy more number of books for the library so that it is enriched with sufficient number of latest reference/textbooks/journals as per syllabus.
- 2. Institute has to provide adequate space for Teachers in reading room of the college library.
- 3. ICT enabled classrooms should be increased.

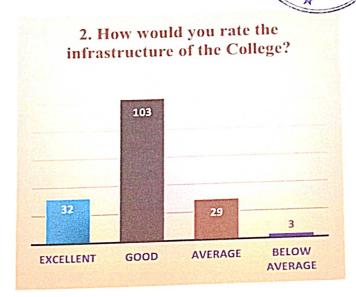
The IQAC and College Authority give utmost importance to the findings of this survey.



Analysis of Parents' Feedback (Year - 2021-22)

No of responses received: 167

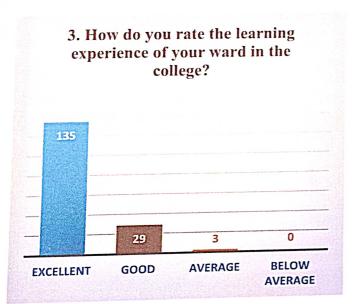


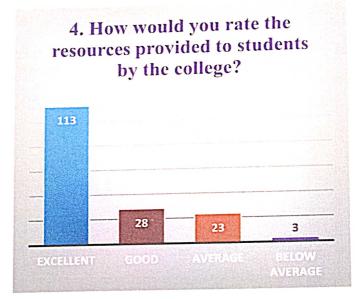


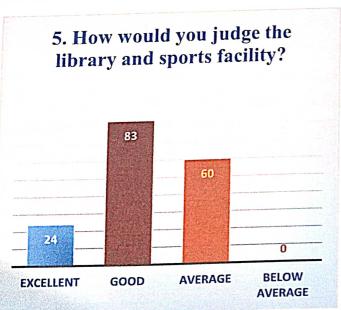
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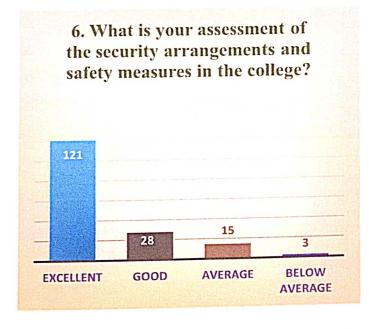
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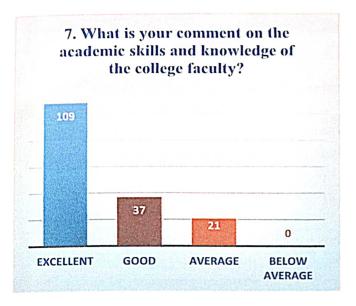


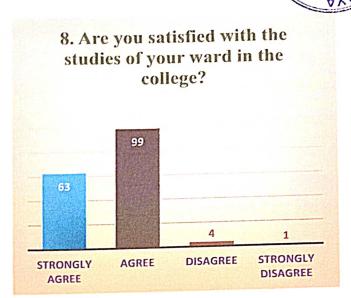


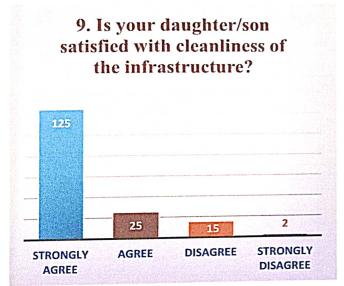


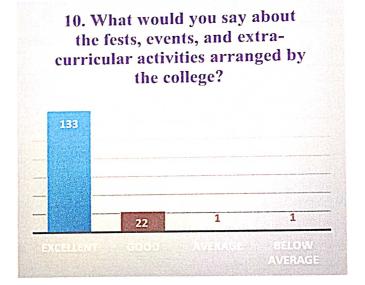


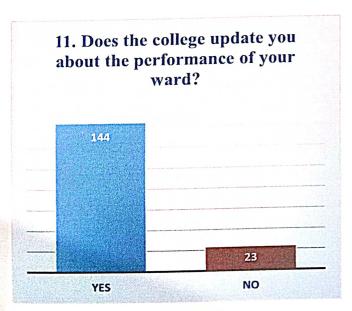
Analysis of Parents' Feedback (Year - 2021-22)

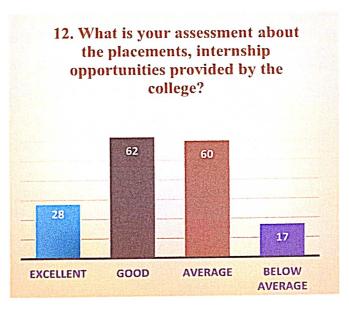












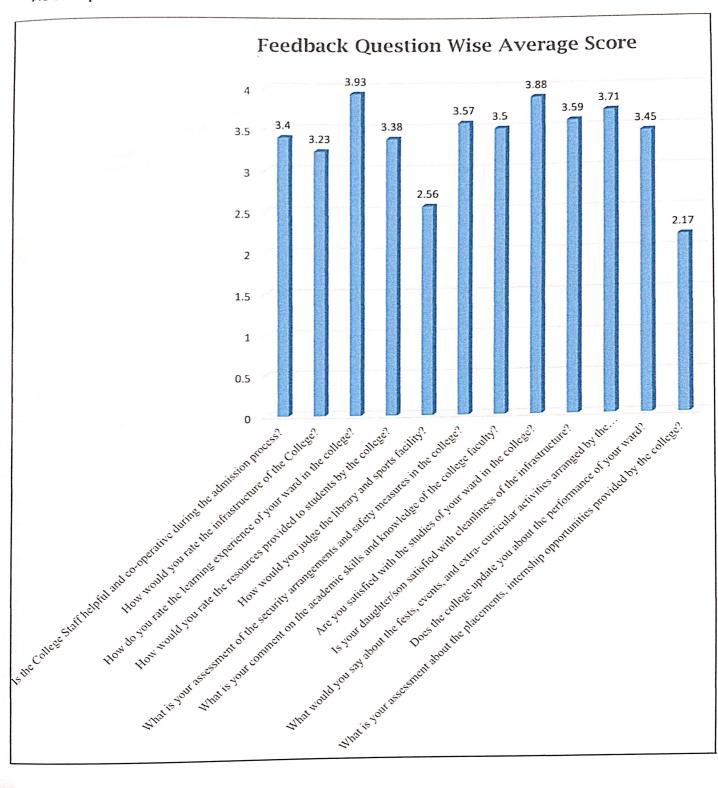
Analysis of Parents' Feedback (Year – 2021-22)

No of responses received: 167

## Average score per question (for Parents)

Sl. No.	Question	Average score (out of 4.0)
01.	Is the College Staff helpful and co-operative during the admission process?	3.4
02.	How would you rate the infrastructure of the College?	3.23
03.	How do you rate the learning experience of your ward in the college?	3.93
04.	How would you rate the resources provided to students by the college?	3.38
05.	How would you judge the library and sports facility?	2.56
06.	What is your assessment of the security arrangements and safety measures in the college?	3.57
07.	What is your comment on the academic skills and knowledge of the college faculty?	3.5
08.	Are you satisfied with the studies of your ward in the college?	3.88
09.	Is your daughter/son satisfied with cleanliness of the infrastructure?	3.59
10.	What would you say about the fests, events, and extra- curricular activities arranged by the college?	3.71
11.	Does the college update you about the performance of your ward?	3.45
12.	What is your assessment about the placements, internship opportunities provided by the college?	2.17

Analysis of Parents' Feedback (Year - 2021-22)





Analysis of Parents' Feedback (Year - 2021-22)

No of responses received: 167

#### Key findings from the survey of Parents

- 1. The students are overall satisfied with the college in most of the spheres.
- students are satisfied with the teaching and non-teaching staff and the courses provided by the college. This
  is a positive sign that the college is providing a good quality of education and that students are able to get
  the most out of their time there.
- The educational resources provided are adequate and they are satisfied with the office staffs who aided them in various procedures.
- 4. They were not satisfied with the canteen facilities provided by the college.
- 5. They have a major issue with the hostel accommodation and the mess food.

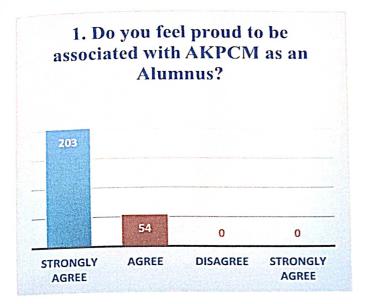
This feedback has also pointed out few grey areas where the College/Departments/Teachers do have scope for enhancement in quality of education. They are as follows:

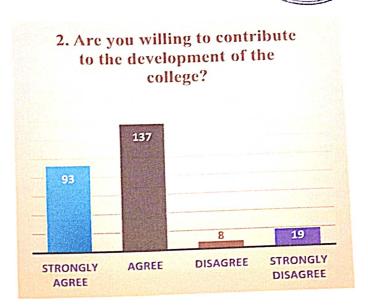
- 1. Students coming from far off places should be availed hostel as it is very difficult to travel long distances to attend lectures. So, reconstruction/renovation of the hostel is very much essential.
- 2. The canteen should be made more affordable. Making the canteen more affordable would help students to eat healthy and nutritious food, even if they are on a tight budget
- 3. The placements and internship opportunities provided by the college are not satisfactorily.

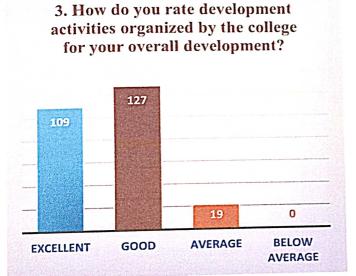
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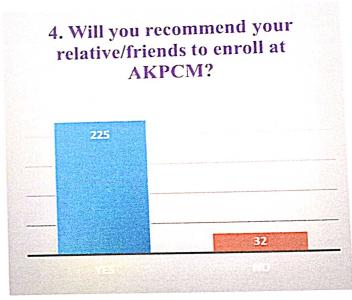


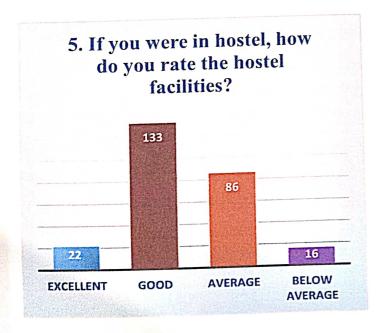
Analysis of Alumnus' Feedback (Year - 2021-22)

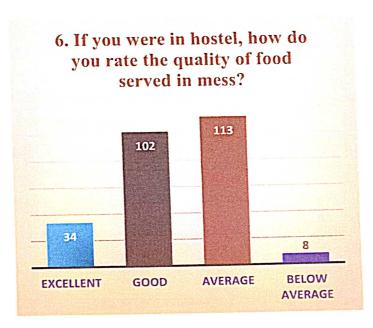




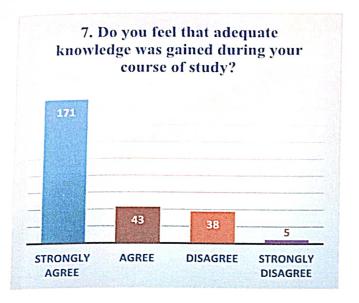


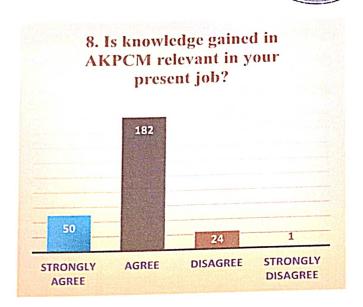


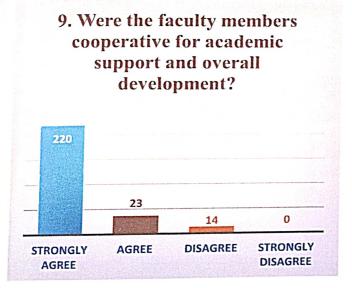


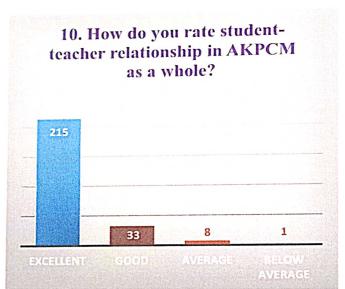


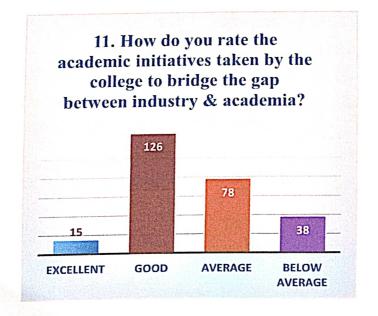
Analysis of Alumnus' Feedback (Year – 2021-22)











Analysis of Alumnus' Feedback (Year - 2021-22)

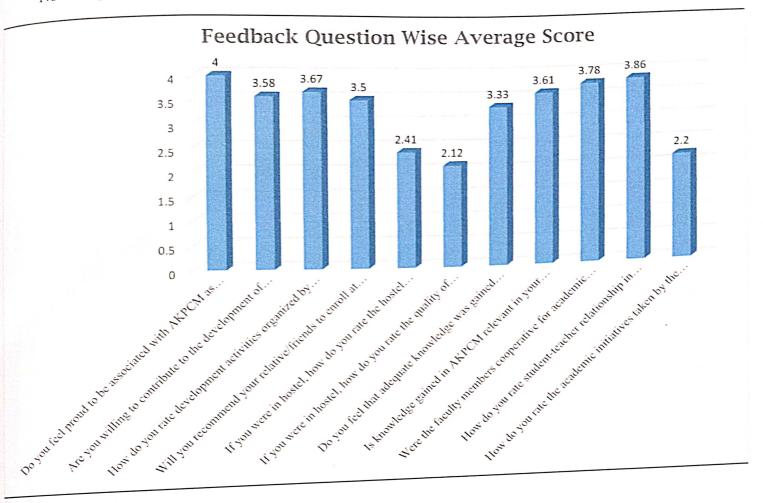
No of responses received: 257

## Average score per question (for Alumni)

Sl. No.	Question	Average score (out of 4.0)
01.	Do you feel proud to be associated with AKPCM as an Alumnus?	4.00
02.	Are you willing to contribute to the development of the college?	3.58
03.	How do you rate development activities organized by the college for your overall development?	3.67
04.	Will you recommend your relative/friends to enroll at AKPCM?	3.50
05.	If you were in hostel, how do you rate the hostel facilities?	2.41
06.	If you were in hostel, how do you rate the quality of food served in mess?	2.12
07.	Do you feel that adequate knowledge was gained during your course of study?	
08.	Is knowledge gained in AKPCM relevant in your present job?	3.61
09.	Were the faculty members cooperative for academic support and overall development?	
10.	How do you rate student-teacher relationship in AKPCM as a whole?	3.86
11.	How do you rate the academic initiatives taken by the college to bridge the gap between industry & academia?	2.2



Analysis of Alumnus' Feedback (Year – 2021-22)





Analysis of Alumnus' Feedback (Year – 2021-22)

No of responses received: 257

## Key findings from the survey of Alumni

- They overall satisfied with the college in most of the spheres.
- 2. They were unanimously satisfied with the teachers and the courses during various time of their curriculum provided by the college.
- 3. They are satisfied with the educational resources provided by the college and with the office staff who have helped the students with various procedures. This is a positive sign that the college is providing a good quality of education and that students are able to access the resources they need to succeed.
- 4. The students are not satisfied with the canteen facilities provided by the college.
- 5. Students have prime issues with the hostel accommodation and the mess food, as poor hostel accommodation and mess food can have a negative impact on the health and well-being of students.

This feedback has also pointed out few grey areas where the College/ Departments/ Teachers do have scope for enhancement in quality of education. They are as follows:

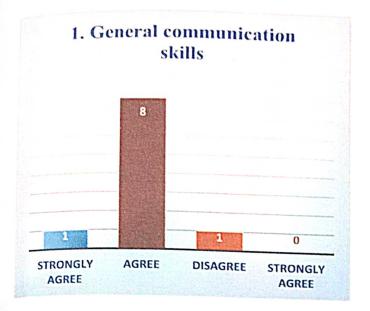
- 1. Students coming from far-off places should be able to avail of hostel facilities. This is because it can be very difficult for them to travel long distances to attend lectures. Reconstruction or renovation of the hostel is essential to ensure that these students have a safe and comfortable place to stay
- 2. The canteen should be made more affordable. Making the canteen more affordable would help students to eat healthy and nutritious food, even if they are on a tight budget
- 3. The academic initiatives taken by the college to bridge the gap between industry & academia should be increased.

The IQAC and College Authority give utmost importance to the findings of this survey.



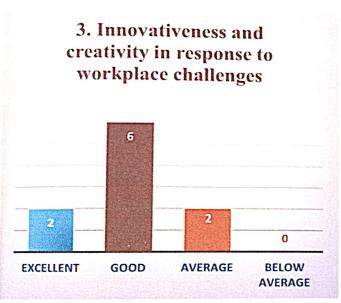
Analysis of Employers' Feedback (Year - 2021-22)

 $N_0$  of responses received: 10

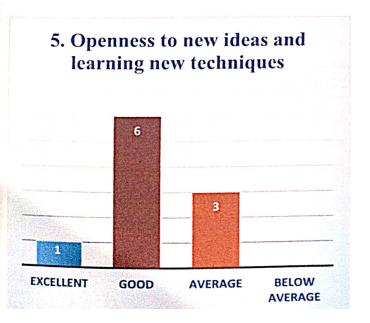


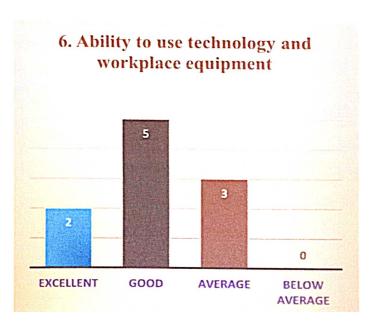


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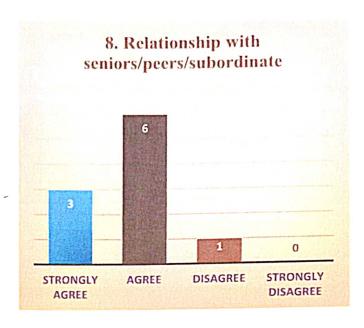


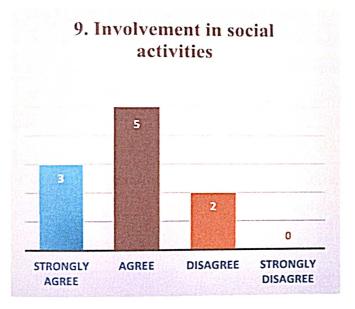


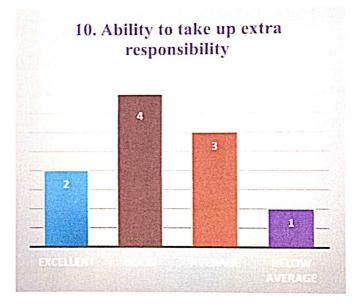


Analysis of Employers' Feedback (Year - 2021-22)











Analysis of Employers' Feedback (Year – 2021-22)

No of responses received: 10

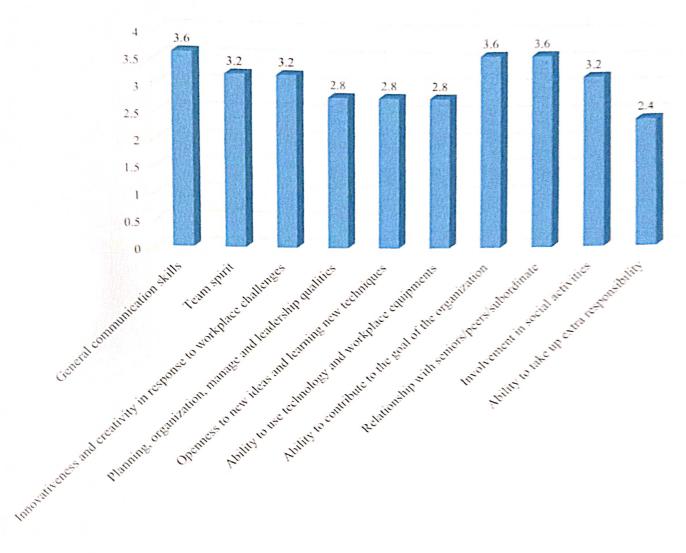
# Average score per question (for Employer)

Sl. No.	Question	Average score (out of 4.0)
01.	General communication skills	3.6
02.	Team spirit	3.2
03.	Innovativeness and creativity in response to workplace challenges	3.2
04.	Planning, organization, manage and leadership	2.8
05.	Openness to new ideas and learning new techniques	2.8
06.	Ability to use technology and workplace equipment	2.8
07.	Ability to contribute to the goal of the organization	3.6
08.	Relationship with seniors/peers/subordinate	3.6
09.	Involvement in social activities	2.4
10.	Ability to take up extra responsibility	2.4



Analysis of Employers' Feedback (Year - 2021-22)







Analysis of Employers' Feedback (Year - 2021-22)

 $_{
m No~of~responses}$  received: 10

# $Suggestion/recommendation\ received\ from\ Employer\ through\ feedback$

- 1. Increase skill development-based programmes for the students
- 2. Provide spoken English training to the students.
- 3. Organise more industrial visits for the students.
- 4. Introduce more add-on/ certificate courses that are job-oriented.

The IQAC and College Authority give utmost importance to the findings of this survey.

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Dr. Samir Kr. Nandi (Convenor)

Dr. Jayanta Kr. Nandi (Member)

Prof. Samaresh Chattaraj (Member) Dr. Tarun Ghosh (Member) Prof. Prabhas Kr. De (Member)

Arohish ku

IOAC Coordinator AKPC Mahavidyalaya Bengai, Hooghly





(ES TD-1959)

#### SUBHASNAGAR, P.O. – BENGAI, PS – GOGHAT DIST – HOOGHLY, PIN CODE – 712611, W.B.

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### To Whom it may concern

Extracts of the minutes from the Governing Body meeting held on  $\frac{17}{0.7}/2023$ 

The feedback analysis report along with recommendation for Follow-up Actions during the academic session 2021-2022 was submitted by IQAC to the Governing Body through the Principal for approval. The Governing Body approved the Action Taken Report (ATR) for the session 2021-2022 vide resolution no. .02..., dated..!7/07/2023

Dr. Paramartha Ghosh

Principal & Secretary
A.K.P.C. Mahavidyalaya Bengai, Hooghly
Principal
A.K.P.C. Mahavidyalaya

P.O.- Bengai, Dt. Hooghly





(ESTD.-1959).

AFFILIATED TO THE UNIVERSITY OF BURDWAN & RECOGNIZED BY U.G.C. SUBHASNAGAR &P.O.- BENGAL &P.S. - GOGHAT & DIST.- HOOGHLY PIN CODE-712 611 (W.B.)

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## Feedback Analysis and Action Taken Report (ATR) of Aghorekamini Prakashchandra Mahavidyalaya, Bengai, Hooghly for the session 2021-2022

Sl. No.	Recommendations based on Feedback Analysis	Action Taken Report
1	. Commence offline classes	The Principal observed that the offline classes might be resumed if the government recommended the same.
2	Increase the number of books in the library	The Principal assured the IQAC and all the departments that books would be purchased on a regular basis to enrich the college library, depending on the funds available for the same.
	. Improve ICT infrastructure in various departments.	The Principal assured the IQAC and all the departments that the ICT infrastructure would be upgraded on a regular basis in a gradual and systematic way.
4.	visits/industrial visits	The Principal advised the concerned departments to submit as many proposals for field visits/industrial visits as they might deem fit, so that students might benefit from the same.
5.	infrastructure	The Principal requested the Department of Physical Education to submit requisition to the Conveners of the Building and Purchase Sub-committees, so that he, in consultation with the GB, might take necessary steps to improve the sports infrastructure on our campus.
6.	Organise more career counselling-related programmes	The Principal assured the IQAC that MOUs would be signed with different organisations in order to arrange for career counselling more frequently on the campus and enhance the employability of our students.
7.	Provide spoken English course for the students	The Principal requested the Head of the Department of English to chalk out an Add-On course in Communicative English to meet the rising demands among our students for the same.
	Improve physical infrastructure and buy equipments for laboratories	The Principal pointed out that our college suffered from a paucity of funds; yet he promised to allocate as much as possible for the upgradation and maintenance of laboratories. He also requested the concerned departments to submitted unsitions to this effect.

BENGAL

Principal 17 A.K.P.C. Mahavidyalaya

P.O.- Bengai, Dt. Hooghly